

## Application for a grant of a Premises Licence : Starbucks Coffee Shop

<b>Committee</b>	Licensing Sub-Committee
<b>Officer Contact</b>	Steven Dormer, Licensing Officer 01895 277409
<b>Papers with report</b>	<b>Appendix 1</b> - Application Form <b>Appendix 2</b> - Officer's Recommendation <b>Appendix 3</b> - Licensing Authority Letter <b>Appendix 4</b> - Interested Parties' Representations <b>Appendix 5</b> - Resident Representations <b>Appendix 6</b> - Map and photos
<b>Ward name</b>	Yeading

### 1.0 SUMMARY

To determine an application for a Premises Licence in respect of Starbucks Coffee Shop, Willow Tree Retail Park, Glencoe Road. This follows representations from Ward Councillors, Residents and the local Member of Parliament. The application is attached at **Appendix 1**

### 2.0 RECOMMENDATION

See **Appendix 2**

### 3.0 APPLICATION

The application for a premises licence has been applied for by Bryan Cave Leighton Paisner LLP on behalf of Starbucks Coffee Company Ltd.

The application is for Starbucks to provide Late Night Refreshment 7 days a week. Late Night Refreshment is the provision of hot food and drink served between 23:00 - 05:00.

#### 3.1 Type of application applied for

New Premises Licence for provision of late night refreshment.

#### 3.2 Description of the Premises

The premises will be operating a single storey unit. The operator will offer a range of coffees, teas and snacks to customers. Customers will be able to purchase items via a drive thru window. The premises will also offer customers a possibility to sit inside and consume drinks and snacks.

A plan of the premises can be seen at **Appendix 1**

### 3.3 Licensable Activity

<u>Activity</u>	<u>Proposed for new premises licence</u>
Supply of Late Night Refreshment Consumption on and off the premises	✘

### 3.4 Licensable Activity Hours

	<b>Late Night Refreshment</b>	<b>Opening Hours</b>
<b>Monday</b>	23:00 - 05:00	00:00 - 23:59
<b>Tuesday</b>	23:00 - 05:00	00:00 - 23:59
<b>Wednesday</b>	23:00 - 05:00	00:00 - 23:59
<b>Thursday</b>	23:00 - 05:00	00:00 - 23:59
<b>Friday</b>	23:00 - 05:00	00:00 - 23:59
<b>Saturday</b>	23:00 - 05:00	00:00 - 23:59
<b>Sunday</b>	23:00 - 05:00	00:00 - 23:59

### 3.5 Operating Schedule and Conditions

The conditions proposed can be seen in section M of the premises licence application. The conditions are aimed to ensure compliance with the four licensing objectives. Installation of a CCTV system which can store images for 31 days has been proposed. A system for logging all crimes that occur on the premises has been proposed in the operating schedule.

Measures have been proposed to ensure that litter and waste do not accumulate from customers immediately outside the premises.

## 4.0 **CONSULTATION**

### 4.1 Closing date for representations

13<sup>th</sup> June 2018

### 4.2 Public Notice published in local newspaper

Uxbridge Gazette 23<sup>rd</sup> May 2018

## 5.0 REPRESENTATIONS

### 5.1 Responsible Authorities

Stephanie Waterford acting as responsible authority for licensing has provided a letter in respect of the application. **Appendix 3**

### 5.2 There have been three representations from Ward Councillors and the Local Member of Parliament

Cllr Lindsay Bliss	Prevention of crime and disorder Prevention of a public nuisance	<b>Appendix 4</b>
Cllr Jagjit Singh	Prevention of a public nuisance	<b>Appendix 4</b>
MP John McDonnell	Prevention of a public nuisance Prevention of crime and disorder	<b>Appendix 4</b>

### 5.3 There have been 48 representations to this application from residents. **Appendix 5**

## 6.0 BACKGROUND INFORMATION

### 6.1 Current Licence held

No licence is currently held.

### 6.2 Other licensed premises nearby

<b>Name of premises</b>	<b>Sale of alcohol /Late night refreshment</b>	<b>Regulated Entertainment</b>
B & M Stores Unit 2 - Willow Tree Lane Retail Park, Glencoe Road, off Willow Tree Lane	08:00 hours until 22:00 hours every day.  No late night refreshment	No Regulated Entertainment
Burger King Willow Tree Lane	Late night refreshment  Sunday to Thursday 2300 to 2400 hours  Friday and Saturday 2300 to 0100 hours the following day	No Regulated Entertainment
Tesco Yeading Extra Glencoe Road, Yeading	Sale by retail of alcohol Monday to Sunday 00.00 hours to 24.00 hours	No Regulated Entertainment

### 6.3 Map and Photos of the area

#### **Appendix 6**

- Map - Showing the layout of the retail park
- Photo 1 - Showing the entrance barrier to the Starbucks Coffee Shop
- Photo 2 - Shows the exit of the drive thru facility
- Photo 3 - Close up picture of the exit of the drive thru
- Photo 4 - Order window of the drive thru
- Photo 5 - Main entrance and barrier to the retail park
- Photo 6 - Pedestrian entrance to the coffee shop
- Photo 7 - Wide shot of the drive thru exit
- Photo 8 - Showing proximity to B&M Store
- Photo 9 - Entrance to the drive thru
- Photo 10 - Wide angle shot of the drive thru
- Photo 11 - Wide angle shot of the car park adjacent to the coffee shop
- Photo 12 - Photo demonstrating proximity of Starbucks to Burger King

### 6.4 Visits made by Local Authority Licensing Officers

20th June 2018 visit was carried out by the Licensing Service. I can confirm the business was not trading.

Access to the retail park is gained from Glencoe Road. Access to the main area of the site is currently restricted between 21:30 and 06:00 Monday to Saturday and 17:30 - 08:00 on Sundays.

To gain access to the drive thru windows requires access to the main area of the retail park. The premises are situated between two licensed premises B&M Stores and Burger King.

## **7.0 OFFICER'S OBSERVATIONS**

### 7.1 Observations

This is an application for a premises licence to be granted to Starbucks Coffee Shop. The Starbucks is a newly built unit at Willow Tree Retail Park, Yeading. Starbucks Coffee shop is being constructed on the car park area of B&M Stores.

This is an application to licence Starbucks Coffee Shop for Late Night Refreshment from 23:00 - 05:00 seven days a week.

Willow Tree Retail Park was the subject of complaints relating to organised car meets. As a result of the car meets, physical barriers were installed to curtail this type of behaviour and to block access to the main car park using a series of gates and bollards.

The applicant has proposed proportionate conditions for the activities applied for. The applicant proposes to install physical security measures to ensure the car park does not attract car racers and other anti social behaviour. The proposed alterations to the car park will block access to the main area.

The relevant representations received are mainly concerned with an increase in anti social behaviour and noise. These concerns are generally as a result of increased retail capacity at the Willow Tree Retail Park.

## **8.0 RELEVANT SECTIONS of the S182 GUIDANCE and LICENSING POLICY**

**3.12** Schedule 2 to the 2003 Act provides a definition of what constitutes the provision of late night refreshment. It involves the supply of 'hot food or hot drink' between the hours of 23.00 and 05.00 to the public for consumption on or off the premises. It includes the supply of hot food or hot drink between those hours on premises to which the public has access. Under Schedule 2, food or drink is considered to be 'hot' if, before it is supplied, it has been heated on the premises or elsewhere for the purpose of enabling it to be consumed at a temperature above the ambient air temperature and at the time of supply it is above that temperature; or after it is supplied, may be heated on the premises for the purpose of enabling it to be consumed at a temperature above the ambient air temperature.

**3.13** Shops, stores and supermarkets selling only cold food and cold drink, whether it is immediately consumable or not, from 23.00 are not licensable as providing late night refreshment. The 2003 Act affects premises such as night cafés and takeaway food outlets where people may gather to purchase hot food or drink at any time from 23.00 and until 05.00. In this case, supply takes place when the hot food or hot drink is given to the customer and not when payment is made. For example, supply takes place when a table meal is served in a restaurant or when a takeaway is handed to a customer over the counter.

**3.21** The provision of late night refreshment is regulated primarily because it is often linked to alcohol-fuelled crime and disorder in the night-time economy, such as at fast-food takeaways where late-night drinkers congregate. However, these safeguards may not be needed everywhere or for every type of late night refreshment business. For example, some late-night cafés serving hot drinks after 23.00 may be located nowhere near pubs and nightclubs or areas associated with alcohol-related crime and disorder.

## **9.2 Relevant Sections of the Hillingdon Licensing Policy**

**10.6** If relevant representations are received from a Responsible Authority, Elected Members or interested parties the application will be determined by a Licensing Sub-Committee.

**17.3** The Licensing Authority will not impose standard conditions upon every licence issued; however it may have regard to model conditions produced by the Government and/or the Institute of Licensing and it may choose to impose these in appropriate circumstances

**21.4** In accordance with guidance there is no fixed restriction on terminal hours for any particular areas of the Borough. Such a restriction could cause the migration of patrons from one area to another and create the circumstances that the legislation is attempting to avoid. Each application will be dealt with on its merits. It is for the applicants to detail in their Operating Schedule exactly what times they intend to open and close the premises and what measures they will take to ensure that they do not cause nuisance or

disturbance to their neighbours in the vicinity. The later the terminal hour applied for, the greater will be the need to address the issues of disturbance and nuisance.

## **10.0 LEGAL COMMENTS**

The Sub-Committee shall carry out its functions with a view to taking steps it considers appropriate for promoting the licensing objectives. The licensing objectives are:

- Prevention of crime and disorder
- Public Safety
- Prevention of public nuisance
- Protection of children from harm

The Sub-Committee must ensure that all licensing decisions:

- Have a direct relationship to the promotion of one or more of the four licensing objectives
- Have regard to the Council's statement of licensing policy
- Have regard to the Secretary of State guidance
- Must not be subject to a blanket policy to the extent that it is applied so rigidly that an exercise of discretion in each individual case is precluded

The Sub-Committee is advised that, when considering applications for a new premises licence, regard must be had to any relevant representations that are made before taking such steps (if any) as it considers necessary for the promotion of the licensing objectives. The steps are:

- grant the application
- grant the application subject to conditions the Sub-Committee considers necessary to promote the licensing objectives
- exclude from the scope of the licence any licensable activity(ies) to which the application relates
- refuse to specify a designated premises supervisor
- reject the application

Officers have provided the Sub-Committee with recommendations related to this application. Subject to the above-mentioned factors having been properly considered, the Sub-Committee may depart from the recommendations if there are good reasons for doing so. The Sub-Committee is advised that such departures could give rise to an appeal or judicial review.

# Appendix 1

## Application for a premises licence to be granted under the Licensing Act 2003

### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I/We Starbucks Coffee Company Ltd  
(Insert name(s) of applicant)

apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003

#### Part 1 – Premises details

Postal address of premises or, if none, ordnance survey map reference or description			
Starbucks Drive Thru Willowtree Retail park Glencoe Road Yeading			
Post town	Hillingdon	Postcode	UB4 9SN

Telephone number at premises (if any)	
Non-domestic rateable value of premises	£not yet rated

#### Part 2 - Applicant details

Please state whether you are applying for a premises licence as      Please tick as appropriate

- a) an individual or individuals \*       please complete section (A)
- b) a person other than an individual \*
- i as a limited company/limited liability partnership       please complete section (B)
- ii as a partnership (other than limited liability)       please complete section (B)
- iii as an unincorporated association or       please complete section (B)
- iv other (for example a statutory corporation)       please complete section (B)
- c) a recognised club       please complete section (B)
- d) a charity       please complete section (B)

# Appendix 1

- e) the proprietor of an educational establishment  please complete section (B)
- f) a health service body  please complete section (B)
- g) a person who is registered under Part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital in Wales  please complete section (B)
- ga) a person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 (within the meaning of that Part) in an independent hospital in England  please complete section (B)
- h) the chief officer of police of a police force in England and Wales  please complete section (B)

\* If you are applying as a person described in (a) or (b) please confirm (by ticking yes to one box below):

- I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities; or
- I am making the application pursuant to a statutory function or
- a function discharged by virtue of Her Majesty's prerogative

## (A) INDIVIDUAL APPLICANTS (fill in as applicable)

Mr <input type="checkbox"/>	Mrs <input type="checkbox"/>	Miss <input type="checkbox"/>	Ms <input type="checkbox"/>	Other Title (for example, Rev)	
Surname			First names		
Date of birth		I am 18 years old or over		<input type="checkbox"/> Please tick yes	
Nationality					
Current residential address if different from premises address					
Post town				Postcode	
Daytime contact telephone number					
E-mail address (optional)					



# Appendix 1

## SECOND INDIVIDUAL APPLICANT (if applicable)

Mr <input type="checkbox"/>	Mrs <input type="checkbox"/>	Miss <input type="checkbox"/>	Ms <input type="checkbox"/>	Other Title (for example, Rev)	
Surname			First names		
Date of birth		I am 18 years old or over		<input type="checkbox"/>	Please tick yes
Nationality					
Current postal address if different from premises address					
Post town				Postcode	
Daytime contact telephone number					
E-mail address (optional)					

## (B) OTHER APPLICANTS

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.

Name Starbucks Coffee Company (UK) Ltd
Address  Building 4 Chiswick Park Chiswick High Road London W4 5YE
Registered number (where applicable)  02959325
Description of applicant (for example, partnership, company, unincorporated association etc.)  Company
Telephone number (if any)
E-mail address (optional)

# Appendix 1

## Part 3 Operating Schedule

When do you want the premises licence to start?

DD	MM	YYYY
0	1	072018

If you wish the licence to be valid only for a limited period, when do you want it to end?

DD	MM	YYYY
+	+	+

Please give a general description of the premises (please read guidance note 1)

Coffee shop selling hot and cold food 24 hours per day with drive through facility

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.

What licensable activities do you intend to carry on from the premises?

(please see sections 1 and 14 and Schedules 1 and 2 to the Licensing Act 2003)

Provision of regulated entertainment (please read guidance note 2)

Please tick all that apply

- a) plays (if ticking yes, fill in box A)
- b) films (if ticking yes, fill in box B)
- c) indoor sporting events (if ticking yes, fill in box C)
- d) boxing or wrestling entertainment (if ticking yes, fill in box D)
- e) live music (if ticking yes, fill in box E)
- f) recorded music (if ticking yes, fill in box F)
- g) performances of dance (if ticking yes, fill in box G)
- h) anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H)

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# Appendix 1

**Provision of late night refreshment** (if ticking yes, fill in box I)

**Supply of alcohol** (if ticking yes, fill in box J)

**In all cases complete boxes K, L and M**

# Appendix 1

A

Plays Standard days and timings (please read guidance note 7)			Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>
Day	Start	Finish		Outdoors	<input type="checkbox"/>
Mon			<b>Please give further details here</b> (please read guidance note 4)	Both	<input type="checkbox"/>
Tue					
Wed			<b>State any seasonal variations for performing plays</b> (please read guidance note 5)		
Thur					
Fri			<b>Non standard timings. Where you intend to use the premises for the performance of plays at different times to those listed in the column on the left, please list</b> (please read guidance note 6)		
Sat					
Sun					

# Appendix 1

## B

Films Standard days and timings (please read guidance note 7)			<u>Will the exhibition of films take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon			<u>Please give further details here</u> (please read guidance note 4)		
Tue					
Wed			<u>State any seasonal variations for the exhibition of films</u> (please read guidance note 5)		
Thur					
Fri			<u>Non standard timings. Where you intend to use the premises for the exhibition of films at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sat					
Sun					

# Appendix 1

C

Indoor sporting events Standard days and timings (please read guidance note 7)			<u>Please give further details</u> (please read guidance note 4)
Day	Start	Finish	
Mon			
Tue			<u>State any seasonal variations for indoor sporting events</u> (please read guidance note 5)
Wed			
Thur			<u>Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list</u> (please read guidance note 6)
Fri			
Sat			
Sun			

## D

Boxing or wrestling entertainments Standard days and timings (please read guidance note 7)			Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
Day	Start	Finish		Both	<input type="checkbox"/>
Mon				<u>Please give further details here</u> (please read guidance note 4)	
Tue					
Wed			<u>State any seasonal variations for boxing or wrestling entertainment</u> (please read guidance note 5)		
Thur					
Fri			<u>Non standard timings. Where you intend to use the premises for boxing or wrestling entertainment at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sat					
Sun					

E

<b>Live music</b> Standard days and timings (please read guidance note 7)			<b>Will the performance of live music take place indoors or outdoors or both – please tick</b> (please read guidance note 3)		Indoors	<input type="checkbox"/>
					Outdoors	<input type="checkbox"/>
Day	Start	Finish	<b>Both</b> <input type="checkbox"/>			
Mon						
Tue			<u>Please give further details here</u> (please read guidance note 4)			
Wed						
Thur			<u>State any seasonal variations for the performance of live music</u> (please read guidance note 5)			
Fri						
Sat			<u>Non standard timings. Where you intend to use the premises for the performance of live music at different times to those listed in the column on the left, please list</u> (please read guidance note 6)			
Sun						



# Appendix 1

F

Recorded music Standard days and timings (please read guidance note 7)			<u>Will the playing of recorded music take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon			<u>Please give further details here</u> (please read guidance note 4)		
Tue					
Wed			<u>State any seasonal variations for the playing of recorded music</u> (please read guidance note 5)		
Thur					
Fri			<u>Non standard timings. Where you intend to use the premises for the playing of recorded music at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sat					
Sun					

# Appendix 1

G

Performances of dance Standard days and timings (please read guidance note 7)			Will the performance of dance take place <u>indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
Day	Start	Finish		Outdoors	<input type="checkbox"/>
Mon			<u>Please give further details here</u> (please read guidance note 4)	Both	<input type="checkbox"/>
Tue					
Wed			<u>State any seasonal variations for the performance of dance</u> (please read guidance note 5)		
Thur					
Fri			<u>Non standard timings. Where you intend to use the premises for the performance of dance at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sat					
Sun					

# Appendix 1

## H

<b>Anything of a similar description to that falling within (e), (f) or (g)</b> Standard days and timings (please read guidance note 7)			Please give a description of the type of entertainment you will be providing		
Day	Start	Finish	<u>Will this entertainment take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
Mon				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Tue			<u>Please give further details here</u> (please read guidance note 4)		
Wed					
Thur			<u>State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g)</u> (please read guidance note 5)		
Fri					
Sat			<u>Non standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sun					

## I

Late night refreshment Standard days and timings (please read guidance note 7)			Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input checked="" type="checkbox"/>
Day	Start	Finish			
Mon	23.00	05.00	<u>Please give further details here</u> (please read guidance note 4)		
Tue	23.00	05.00			
Wed	23.00	05.00	<u>State any seasonal variations for the provision of late night refreshment</u> (please read guidance note 5)		
Thur	23.00	05.00			
Fri	23.00	05.00	<u>Non standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sat	23.00	05.00			
Sun	23.00	05.00			

# Appendix 1

**J**

<b>Supply of alcohol</b> Standard days and timings (please read guidance note 7)			<b>Will the supply of alcohol be for consumption – please tick</b> (please read guidance note 8)	On the premises	<input type="checkbox"/>
				Off the premises	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<b>State any seasonal variations for the supply of alcohol</b> (please read guidance note 5)		
Mon					
Tue					
Wed					
Thur					
Fri					
Sat					
Sun			<b>Non standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed in the column on the left, please list</b> (please read guidance note 6)		

State the name and details of the individual whom you wish to specify on the licence as designated premises supervisor (Please see declaration about the entitlement to work in the checklist at the end of the form):

Name	
Date of birth	
Address	
Postcode	
Personal licence number (if known)	
Issuing licensing authority (if known)	

# Appendix 1

K

**Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 9).**

None

L

<b>Hours premises are open to the public</b> Standard days and timings (please read guidance note 7)			<u>State any seasonal variations</u> (please read guidance note 5)
Day	Start	Finish	
Mon	00.00	23.59	
Tue	00.00	23.59	
Wed	00.00	23.59	
Thur	00.00	23.59	<u>Non standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on the left, please list</u> (please read guidance note 6)
Fri	00.00	23.59	
Sat	00.00	23.59	
Sun	00.00	23.59	

# Appendix 1

**M** Describe the steps you intend to take to promote the four licensing objectives:

**a) General – all four licensing objectives (b, c, d and e) (please read guidance note 10)**

1. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the preceding 31 day period.
2. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
3. An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police, which will record the following:
  - (a) all crimes reported to the venue
  - (b) all ejections of patrons
  - (c) any complaints received concerning crime and disorder
  - (d) any incidents of disorder
  - (e) any faults in the CCTV system
  - (f) any visit by a relevant authority or emergency service
4. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.

**b) The prevention of crime and disorder**

See box a

**c) Public safety**

Health and safety risk assessments will be undertaken and all staff shall be trained therein

# Appendix 1

## d) The prevention of public nuisance

All appropriate steps will be taken to ensure that local businesses are not disturbed by any licensable activity at the premises. Staff will continually exercise supervision throughout the premises.

## e) The protection of children from harm

All staff will be trained in relation to their responsibilities under the Licensing Act 2003

### Checklist:

Please tick to indicate agreement

- I have made or enclosed payment of the fee.
- I have enclosed the plan of the premises.
- I have sent copies of this application and the plan to responsible authorities and others where applicable.
- I have enclosed the consent form completed by the individual I wish to be designated premises supervisor, if applicable.
- I understand that I must now advertise my application.
- I understand that if I do not comply with the above requirements my application will be rejected.
- [Applicable to all individual applicants, including those in a partnership which is not a limited liability partnership, but not companies or limited liability partnerships] I have included documents demonstrating my entitlement to work in the United Kingdom (please read note 15).

**IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.**

**IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE**

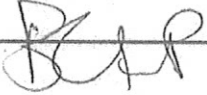


# Appendix 1

**LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.**

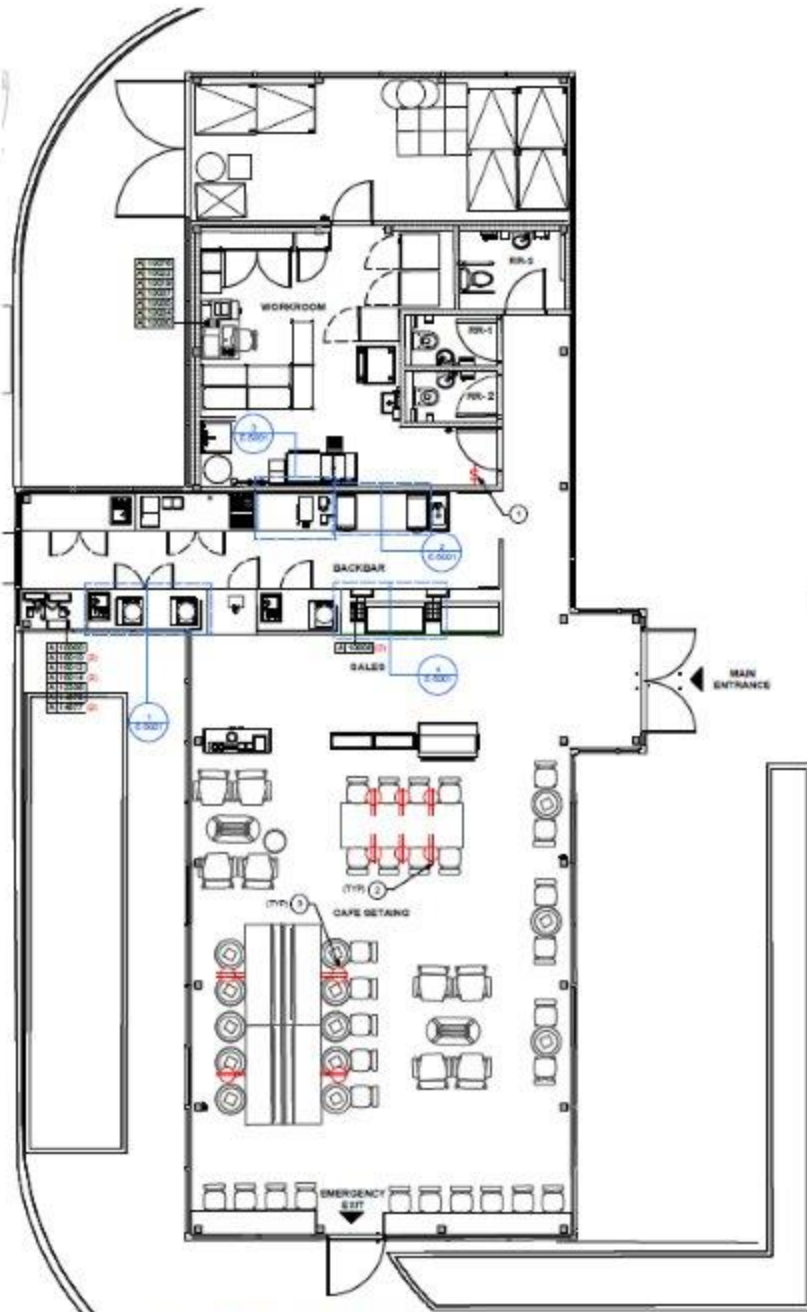
**Part 4 – Signatures** (please read guidance note 11)

**Signature of applicant or applicant’s solicitor or other duly authorised agent** (see guidance note 12). **If signing on behalf of the applicant, please state in what capacity.**

<b>Declaration</b>	<ul style="list-style-type: none"><li>• [Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership] I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK (please read guidance note 15).</li><li>• The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licensable activity) and I have seen a copy of his or her proof of entitlement to work, if appropriate (please see note 15)</li></ul>
Signature	
Date	16th May 2018
Capacity	Solicitors for applicant

**For joint applications, signature of 2<sup>nd</sup> applicant or 2<sup>nd</sup> applicant’s solicitor or other authorised agent** (please read guidance note 13). **If signing on behalf of the applicant, please state in what capacity.**

Signature	
Date	
Capacity	



1 ELECTRICAL DESIGN PLAN  
Scale: 1:100

NO.	DATE	DESCRIPTION	BY	REVISIONS
1	08/01	ISSUE FOR PERMIT	JK	
2	08/01	REVISED FOR PERMIT	JK	
3	08/01	REVISED FOR PERMIT	JK	
4	08/01	REVISED FOR PERMIT	JK	
5	08/01	REVISED FOR PERMIT	JK	
6	08/01	REVISED FOR PERMIT	JK	
7	08/01	REVISED FOR PERMIT	JK	
8	08/01	REVISED FOR PERMIT	JK	
9	08/01	REVISED FOR PERMIT	JK	
10	08/01	REVISED FOR PERMIT	JK	
11	08/01	REVISED FOR PERMIT	JK	
12	08/01	REVISED FOR PERMIT	JK	
13	08/01	REVISED FOR PERMIT	JK	
14	08/01	REVISED FOR PERMIT	JK	
15	08/01	REVISED FOR PERMIT	JK	
16	08/01	REVISED FOR PERMIT	JK	
17	08/01	REVISED FOR PERMIT	JK	
18	08/01	REVISED FOR PERMIT	JK	
19	08/01	REVISED FOR PERMIT	JK	
20	08/01	REVISED FOR PERMIT	JK	

ELECTRICAL DESIGN PLAN NOTES

- REFER TO ELECTRICAL DETAIL SHEETS FOR EXACT LOCATIONS AND MOUNTING HEIGHTS OF ELECTRICAL DEVICES.
- THE ELECTRICAL CONTRACTOR IS RESPONSIBLE FOR CONFIRMING ALL VOLTAGE REQUIREMENTS ON ALL EQUIPMENT AND PROVIDING BACK-SHOOT TRANSFORMERS AS MAY BE REQUIRED FOR CODE. ALL ARE NOT NECESSARILY INDICATED.
- ELECTRICAL CONTRACTOR SHALL COORDINATE WITH PLUMBING AND HEATING, VENTILATING AND AIR CONDITIONING (HVAC) CONTRACTORS FOR ANY ADDITIONAL EQUIPMENT NEEDS POWER.
- ANY EQUIPMENT NOTED AS "FUTURE" SHALL BE PROVIDED WITH APPROPRIATE RECEPTACLES AND WIRING TO ENABLE FUTURE OPERATION.
- GROUND-Fault CIRCUIT INTERRUPTER (GFCI) DEVICES NOT INDICATED SHALL BE UTILIZED WHERE REQUIRED BY CODE AND AT ANY FLOOR BOARDS. PROVIDE ISOLATED NEUTRAL WIRE FOR ALL THESE CIRCUITS.
- EQUIPMENT REQUIRES CONNECTION TO THE BUILDING ELECTRICAL SYSTEM. FURNISH AND INSTALL ALL NECESSARY CONDUIT, WIRE, CONNECTIONS, RECEPTACLES AND OVERCURRENT PROTECTION NECESSARY TO ENSURE THE EQUIPMENT FUNCTIONS PROPERLY AND COMPLIES WITH ALL APPLICABLE LOCAL AND NATIONAL CODES. COORDINATE EQUIPMENT REQUIREMENTS WITH MANUFACTURER'S CUT SHEET PRIOR TO INSTALLATION.
- ALL FRONT BAR JACKETS AND OUTLETS SHALL BE SURFACE MOUNTED. PROVIDE CONDUITS AS NEEDED AND ONE (1) ADDITIONAL SPARE CONDUIT BETWEEN ALL JACKETS FOR FUTURE ELECTRICAL REQUIREMENTS. ALL JACKETS SHALL BE POSITIONED TO AVOID OBSTRUCTION OF ANY EQUIPMENT SUCH AS REFRIGERATORS AND DEWASHERS.
- REFERENCE LANDLORD WORK LETTER FOR DIVISION OF ELECTRICAL SCOPE OF WORK AND COORDINATE WITH STARBUCKS CONSTRUCTION MANAGER.

SHEET NOTES

- LOCATION OF ALL SWITCHING.
- COMMUNICATE OUTLET AT COMMUNITY TABLE COORDINATE WITH DM FOR EXACT LOCATIONS.
- COMMUNICATE OUTLET AT SMOKETTE SEATING COORDINATE WITH DM FOR EXACT LOCATIONS.
- POWER OUTLET FOR LIGHTING.

ELECTRICAL SYMBOLS LEGEND

- JUNCTION BOX
- SWITCH
- ▽ TELEPHONE
- ◇ THERMOSTAT
- RECEPTACLE DATA
- RECEPTACLE DUMPER
- RECEPTACLE HIGH VOLTAGE
- RECEPTACLE DOUBLE DUMPER
- RECEPTACLE DUMPER - ORIENTED
- RECEPTACLE DOUBLE DUMPER - ORIENTED
- RECEPTACLE FLOOR DUMPER

RESPONSIBILITY LEGEND

UNLESS OTHERWISE AGREED ALL ITEMS SUPPLIED ACCORDING TO PARTY LISTED IN RESPONSIBILITY COLUMN.

AC	GENERAL CONTRACTOR
CC	CARPENTRY SUPPLIES
CM	CONSTRUCTION MANAGER
EL	ELECTRICAL
FM	FLOORING
ME	Mechanical
PA	PAINTING
PL	PLUMBING
RF	ROOFING
SI	Structural Steel
SV	Structural Vendor Direct
TC	TRENCHING
TR	TRUCKING



DESIGN DEVELOPMENT ONLY - NOT INTENDED FOR CONSTRUCTION



**STARBUCKS COFFEE COMPANY**  
1001 LENA AVENUE SOUTH  
SEATTLE, WASHINGTON 98148  
2025-10-15

THIS DRAWING AND SPECIFICATIONS ARE CONTRACT DOCUMENTS. THEY SHALL BE KEPT ON SITE AT ALL TIMES AND SHALL BE THE PROPERTY OF THE OWNER. THEY SHALL NOT BE REPRODUCED, COPIED, EITHER WHOLLY OR IN PART, OR TRANSMITTED IN ANY MANNER OR BY ANY MEANS, WITHOUT THE WRITTEN CONSENT OF STARBUCKS COFFEE COMPANY. THESE DRAWINGS AND SPECIFICATIONS SHALL BE SUBJECT TO CHANGE WITHOUT NOTICE AND WITHOUT LIABILITY TO STARBUCKS COFFEE COMPANY. THE USER OF THESE DRAWINGS AND SPECIFICATIONS SHALL BE RESPONSIBLE FOR OBTAINING ALL NECESSARY PERMITS AND APPROVALS FROM THE LOCAL, STATE AND FEDERAL AUTHORITIES. STARBUCKS COFFEE COMPANY SHALL NOT BE RESPONSIBLE FOR ANY DAMAGE TO PERSONS OR PROPERTY CAUSED BY THE USE OF THESE DRAWINGS AND SPECIFICATIONS.

ARCHITECT OF RECORD

THIS DRAWING IS A DESIGN DEVELOPMENT DOCUMENT. THE DEVELOPER, ARCHITECT OF RECORD, AND ENGINEER OF RECORD SHALL BE RESPONSIBLE FOR OBTAINING ALL NECESSARY PERMITS AND APPROVALS FROM THE LOCAL, STATE AND FEDERAL AUTHORITIES.

PROJECT NAME:  
YEADING DRIVE THRU

PROJECT ADDRESS:  
YEADING, UNITED KINGDOM  
WILLOW TREE LANE RETAIL PARK, UB4 6BN

STORE #  
PROJECT # 04267-001

CONTRACTOR COMPANY: MTRC  
OFFICE ADDRESS: 1001 LENA AVENUE SOUTH, SEATTLE, WA 98148  
DESIGN MANAGER: JEFFREY J. JENSEN  
JOB # 04  
PROJECT MANAGER: VALERIE WOODS  
CHECKED BY:

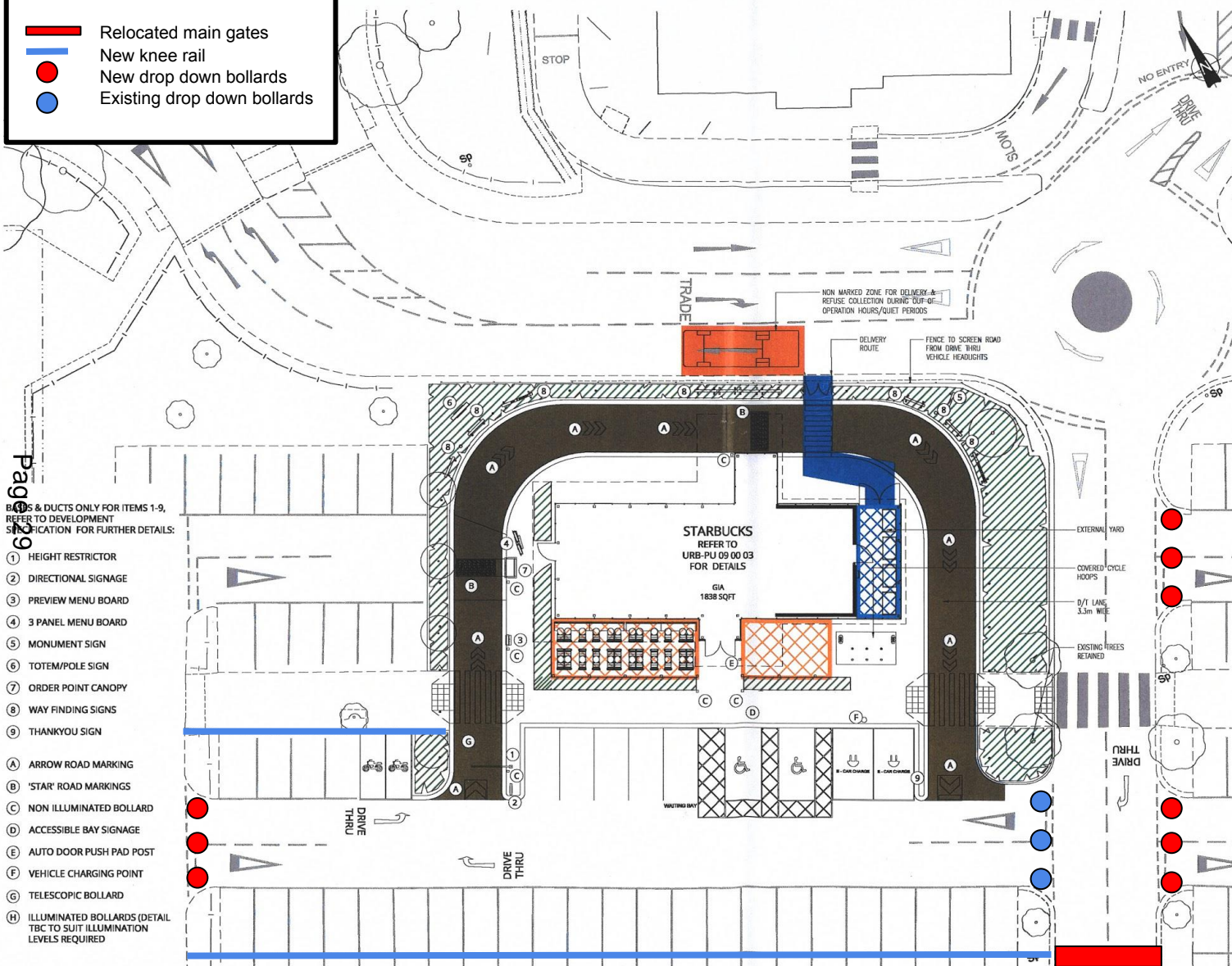
Revision Schedule			
No.	Date	By	Description

SHEET TITLE:  
Electrical Design Plan

SCALE AS SHOWN

SHEET NUMBER:  
E-1001

- Relocated main gates
- New knee rail
- New drop down bollards
- Existing drop down bollards



Page 29

BOARDS & DUCTS ONLY FOR ITEMS 1-9, REFER TO DEVELOPMENT SPECIFICATION FOR FURTHER DETAILS:

- 1 HEIGHT RESTRICTOR
- 2 DIRECTIONAL SIGNAGE
- 3 PREVIEW MENU BOARD
- 4 3 PANEL MENU BOARD
- 5 MONUMENT SIGN
- 6 TOTEM/POLE SIGN
- 7 ORDER POINT CANOPY
- 8 WAY FINDING SIGNS
- 9 THANKYOU SIGN
- A ARROW ROAD MARKING
- B 'STAR' ROAD MARKINGS
- C NON ILLUMINATED BOLLARD
- D ACCESSIBLE BAY SIGNAGE
- E AUTO DOOR PUSH PAD POST
- F VEHICLE CHARGING POINT
- G TELESCOPIC BOLLARD
- H ILLUMINATED BOLLARDS (DETAIL TBC TO SUIT ILLUMINATION LEVELS REQUIRED)



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Stamford, Lincolnshire, PE9 2FX.  
Tel. +44 (0)1780 755 665  
Fax. +44 (0)1780 755 360

For Information only DO NOT SCALE

**LEGEND:**

- REFUSE/ PLANT ZONE
- TENANTS SEATING AREAS
- AREAS OF PLANTING
- SERVICE ROUTE
- DRIVE THRU LANE
- SERVICING ZONE

DRAWINGS ARE INDICATIVE AND SUBJECT TO DETAILED DESIGN AND SITE INVESTIGATIONS TO FINALISE DETAILS. THEY SHOULD BE READ IN CONJUNCTION WITH DEVELOPMENT SPECIFICATION URB-PU AT 90 01.

Revision	Description	Date
REV E03	COLUMN OMITTED, COLUMNS MOVED, PLANTERS MOVED	29/09/2017
REV E02	MONUMENT SIGN 'S' POSITION SHOWN, INCORRECT 'P' REMOVED FROM WEST OF CAR PARK, 'DR' 'P' POSITIONS UPDATED	01/09/2017
REV E01	SIGNAGE REFERENCES AMENDED, MISSING TREE ADDED	12/06/2017

**URBANEDGE**  
architecture / masterplanning / design

Client: **DEUTSCHE ALTERNATIVE ASSET MANAGEMENT (UK) LTD**

Project: **WILLOWTREE RETAIL PARK YEADING, PROPOSED STARBUCKS DRIVE THRU**

Drawing: **PROPOSED POD UNIT SITE BLOCK PLAN**

Scale: 1:250 @ A3  
Date: MAR 17  
Project No. Drawing No. Revision  
**1479 URB-PU [09] 00 02 E03**

**AGREEMENT FOR LEASE**

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## Appendix - 2

### Officer's recommendation:

Grant the licence subject to the planned works to secure the car park completed. The licence conditions consistent with the operating schedule are also attached to the licence.

### Conditions Consistent with the Operating Schedule

- The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the police licensing team.
- All entry and exit points will be covered enabling frontal identification of every person entering in any light condition
- The CCTV system shall continually record whilst the premises is open and during all times when customers remain on the premises
- All recordings shall be stored for a minimum of 31 days with time and date stamping.
- Viewings shall be made available immediately upon the request of police or authorised officer throughout the proceeding 31 day period.
- An incident log shall be kept at the premises made available on request to an authorised officer of the council or the police, which will record the following :
  - A, All crimes reported to the venue
  - B, All ejections of patrons
  - C, Any complaints concerning crime and disorder
  - D, Any incidents concerning disorder
  - E, Any faults in the CCTV system
  - F, Any visit by a relevant authority or emergency service
- During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises. The area shall be swept and or washed , and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.

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**HILLINGDON**  
LONDON

Mr Steven Dormer  
Licensing Officer  
Licensing Service

Reference; SW/18/LA03

Your Reference;

Date; 13th June 2018

Dear Sir,

**STARBUCKS DRIVETHRU, WILLOWTREE RETAIL PARK, HAYES  
THE LICENSING ACT 2003**

I am writing to you as the Officer duly authorised to make representations on behalf of the Licensing Authority, in regard to the review of premises licence application submitted by the Metropolitan Police Service, for the above premises.

I am aware of the issues in the retail park area with organised car meets and unauthorised car events taking place which has caused high levels of crime, antisocial behaviour and nuisance.

There have been great achievements and progress made by the Police, Site Management Company and the leaseholders of the existing units to put a stop to these events and I have noted that there has not been an event at the site since February.

This has been achieved by introducing gates which close off the car park at 9pm and also a Security Team who are based at the site.

I have been dealing with the Licensing Police Officer, the applicant and their legal representatives to reach a compromise to allow access to the new Starbucks Unit, whilst maintaining the closure of the wider car park area.

I am pleased to say that this appears to have been reached and I have included a plan of the proposals at the end of this letter.

Licensing Service  
Residents Services  
T.01895 277232

[swaterford@hillington.gov.uk](mailto:swaterford@hillington.gov.uk)

[www.hillingdon.gov.uk](http://www.hillingdon.gov.uk)

London Borough of Hillingdon,  
35/08, Civic Centre, High Street, Uxbridge, UB8 1UW

## Appendix 3

The proposals would essentially create a barriered zone around the new unit with controlled access via drop down bollards and gates.

I am satisfied that this will not affect the status quo of the car park and therefore would not undermine the Licensing Objectives under the Act.

I have no objection to the licence being granted subject to the car park works being carried out prior to the commencement of licensable activities.

Please let me know if you require any further information.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Stephanie Waterford', with a small dot at the end.

Stephanie Waterford  
Licensing Service Manager  
Licensing Authority Representative





Steven Dormer &lt;sdormer@hillington.gov.uk&gt;

---

**Re: Starbucks Drive Thru, Glencoe Road, Yeading**

1 message

---

**Cllr Lindsay Bliss** <lbliss@hillington.gov.uk>

22 May 2018 at 22:35

To: Steven Dormer &lt;sdormer@hillington.gov.uk&gt;

Cc: Cllr Mohinder Birah &lt;mbirah@hillington.gov.uk&gt;, Cllr Jagjit Singh &lt;jsingh2@hillington.gov.uk&gt;

Hi Steven

I would like to put in an objection to this proposal on the grounds of crime and disorder and public nuisance. There have been a number of occasions where large number of cars have congregated in the car park after the shops have closed, and they use the car park as a race track. This has caused a great deal of noise which has been a real problem for local residents, as well as the danger of speeding cars and pollution from exhaust fumes. The local police have worked hard to stop this happening, and the gates to the car park are now closed outside the operating hours for B&Q and B&M, so the only access is to Burger King.

Due to the entrance to Starbucks being planned inside the car park it will be impossible to close the gates that are currently used as that would stop any access to Starbucks. The local residents were already concerned about the planning application being granted (due to the lack of consultation no one was aware until it was too late to object), and the planned increase to 24/7 operation would leave the car park open for those who are using it for their car "meets".

Unless a way is found to keep the car park secure at night, I will have to object to this latest licencing application.

I know there is a meeting planned between officers, the local police and members of the Yeading Ward Panel next week. Unfortunately I will not be able to attend, but hope that my e-mail will back up the objections.

Regards  
Lindsay

---



Steven Dormer <sdormer@hillington.gov.uk>

---

## Re: Starbucks Drive Thru, Glencoe Road, Yeading

1 message

---

**Cllr Jagjit Singh** <jsingh2@hillington.gov.uk>

23 May 2018 at 21:03

To: Cllr Lindsay Bliss <lbliss@hillington.gov.uk>

Cc: Steven Dormer <sdormer@hillington.gov.uk>, Cllr Mohinder Birah <mbirah@hillington.gov.uk>

Hi Steven,

We had serious car racing issues before and local residents were seriously concerned. If they find the permanent solution such as keeping the gate closed at night then it would be fine otherwise I will have to object to this licencing application. Also is it possible to do a consultation with local residents?

Kind regards,  
Jagjit Singh.

---

---



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**Fwd: Office of John McDonnell MP**

1 message

&gt;

13 June 2018 at 15:40

Re: Starbucks Drive Thru, Glencoe Road, Yeading

I am emailing to object to the application by Starbucks for a 23 hour licence

This site was been subject to anti social behaviour over a long period of time. This took the form of large groups of youths congregating on the site late at night and in the early hours of the morning.

In addition, there were others who used the site to race in their cars, performing stunts, again late at night and into the early hours which was a cause of considerable noise and disturbance for the local residents

I worked with the local police and the council officers to press that the owners of the site put measures in place to deter this behaviour and to ensure that barriers were installed and locked at night.

I might add that the problems on this private piece of land took many hours of the council officer and local police officer time. To grant a 24 hour licence will leave the site insecure and the fear is that the problems of anti social behaviour will return

In addition, whilst this kiosk is on an industrial site, it is centrally based in a residential area. There is nothing else open and so to allow this to operate during the night will bring in traffic and noise that my constituents' are not currently being subjected to as well as the potential to open up the site to anti social behaviour again.

I also fear that this will set a precedent by which others such as Tesco and Burger King will apply to extend their opening hours

I am happy to supply any copies of the correspondence between the police, council and the owner of the site should you require this

I do hope that you will not grant a licence given the concerns raised

Thank you for your consideration

Yours

John

McDonnell MP

This page is intentionally left blank

Name	Address	Prevention of Crime and Disorder	Prevention of a public nuisance	Public Safety	Protection of Children from Harm
Adrian Richardson	30 Marina Approach	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Anne Wynkoop	115 Glencoe Road	<input checked="" type="checkbox"/>			
Carol Grant	16 Strone Way	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Catherine Bennett	41 Triandra Way Hayes		<input checked="" type="checkbox"/>		
Darren Quilter	23 Triandra Way	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Debbie Mathews	4 Fosseydyke Close, Yeadon		<input checked="" type="checkbox"/>		
Denise Newlands	139 Glencoe Road Yeadon		<input checked="" type="checkbox"/>		
Dr & Mrs Joshi	14 Kilpatrick Way Yeadon	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Emily Vallow	7 Marsworth Close	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Gary Domm	140 Glencoe Road		<input checked="" type="checkbox"/>		
Graham Downey	51 Triandra Way Yeadon		<input checked="" type="checkbox"/>		
Graham Wiggins	7 Wepham Close Yeadon		<input checked="" type="checkbox"/>		
Harminder Bhambe	Glenorchy Close	<input checked="" type="checkbox"/>			
Harpreet	1 Acer Ave, Yeadon	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Jennie Kench	6 Clayton Terrace Jollys Lane	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Jo Govier	25 Triandra Way, Hayes,	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Judith Mason	7 West Quay Drive Yeadon	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
K Payne	12 Telford Way Yeadon		<input checked="" type="checkbox"/>		
Karen Allen	39 Patching Way Hayes	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
Kerry Foster	24 Sharpness Close Hayes	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Lesley Taylor	16 Patching Way Yeadon		<input checked="" type="checkbox"/>		
Louie Tham	17 Airdrie Close Yeadon	<input checked="" type="checkbox"/>			
Lynda Casey	43 Triandra Way	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Mark Bensilum	13 West Quay Drive,	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Maurice Smith	5 Strone Way Yeadon	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Merlin Bailey	2 Kilpatrick Way Yeadon	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Mr & Mrs Bulkowski	32 Rodmell Close		<input checked="" type="checkbox"/>		
Mr & Mrs Ebrahimji	3 Cambus Close Hayes	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Mr & Mrs Foscett	6 Strone Way Yeadon	<input checked="" type="checkbox"/>			
Mr & Mrs Vallijee	4 Cambus Close	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Mr O.Komolafe	7 Binstead Close	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Natalie Mcqueen	145 Glencoe Road Yeadon		<input checked="" type="checkbox"/>		
Paul Bryant	17 Darris Close Yeadon		<input checked="" type="checkbox"/>		
Peter Ashley	87 Telford Way Yeadon	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Peter White	5 Triandra Way Yeadon		<input checked="" type="checkbox"/>		
Philip Donnelly	2 Caprea Close Yeadon		<input checked="" type="checkbox"/>		
Rajinder Hoojan	6 Cambus Close Hayes	<input checked="" type="checkbox"/>			
Ritu Sharma	19 Triandra Way	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Rob Clark	145 Glencoe Road	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Roderick Hoffman	22 Brundell Way Hayes		<input checked="" type="checkbox"/>		

Name	Address	Prevention of Crime and Disorder	Prevention of a public nuisance	Public Safety	Protection of Children from Harm
Sandra Harris	140 Glencoe Road		<input checked="" type="checkbox"/>		
Simon Johns	13 Telford way		<input checked="" type="checkbox"/>		
Steven Park	13 Kilpatrick Way	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Stewart Park	13 Kilpatrick Way	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Susan Park	13 Kilpatrick Way	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Tracey Cummings	135 Glencoe Road		<input checked="" type="checkbox"/>		
Valerie Downey	51 Triandra Way Yeading	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
William Farrell	30 Triandra Way Yeading	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		



licensing . &lt;licensing@hillington.gov.uk&gt;

---

**Fwd: object for 24 hr opening of starbucks in yeading**

---

**contact centre 1** <contactcentre1@hillington.gov.uk>

13 June 2018 at 10:10

To: Licensing &lt;Licensing@hillington.gov.uk&gt;

Good Morning,

Please see email below FYI.

Kind Regards,

Megan

----- Forwarded message -----

From:

Date: 12 June 2018 at 17:37

Subject: object for 24 hr opening of starbucks in yeading

To: [contact@hillington.gov.uk](mailto:contact@hillington.gov.uk)

i woul like to object the 24 hr oping this sit shoud be on a test time befor it is alled it lices for a yaer as a test in what happens from this starbucks with a review at night due lots of car tricffice noise and rusbers they should be a contact name and telephone nubber to rise a proby dite to the starbucks for easy contract AlsoThe car park area should be RestrictedJust around StarbucksSo how car park not open The Licensing should be reviewed after one yearAnd also during the year – we parts of it monitored and checked on And what's happeningOther peoples opinions

I try to call your numberI had answerphoneArticles in writing spelling some dyslexicMaybe appreciate something call me something that more detail is clearerTelephone number below

--

Customer Service Advisor  
Hillingdon Customer Contact Centre  
Residents Services  
2W/08 Civic Centre  
London Borough of Hillington  
**Tel. 01895 556000**

 <http://www.hillingdon.gov.uk/doitonline>



licensing . &lt;licensing@hillington.gov.uk&gt;

---

**Fwd: Starbuck's application**

---

**contact centre 1** <contactcentre1@hillington.gov.uk>  
To: Licensing <Licensing@hillington.gov.uk>

12 June 2018 at 15:32

Good afternoon,

Please see email below FYI.

Kind Regards,

Megan

----- Forwarded message -----

Date: 12 June 2018 at 13:56

Subject: Starbuck's application

To: "[contact@hillington.gov.uk](mailto:contact@hillington.gov.uk)" <[contact@hillington.gov.uk](mailto:contact@hillington.gov.uk)>

I understand that the new Starbucks in Willow Tree Retail Park (Glencoe Road) has applied for a license to open 24 hours a day.

With the current problems of anti-social behaviour in this area and in consideration of the local residents I am registering my opposition to the granting of a license for 24 hour opening.

--

Customer Service Advisor  
Hillingdon Customer Contact Centre  
Residents Services  
2W/08 Civic Centre  
London Borough of Hillingdon  
**Tel. 01895 556000**

 <http://www.hillingdon.gov.uk/doitonline>





licensing . &lt;licensing@hillington.gov.uk&gt;

---

**Fwd: Proposed Starbucks - 24 hour opening in Yeading**

---

**contact centre 1** <contactcentre1@hillington.gov.uk>

14 June 2018 at 10:10

To: Licensing &lt;Licensing@hillington.gov.uk&gt;

Good Morning,

Please see email below FYI.

Kind Regards,

Megan

----- Forwarded message -----

Date: 13 June 2018 at 18:50

Subject: Proposed Starbucks - 24 hour opening in Yeading

To: "[contact@hillington.gov.uk](mailto:contact@hillington.gov.uk)" <[contact@hillington.gov.uk](mailto:contact@hillington.gov.uk)>

Dear Sirs,

I am writing to object to the application of a 24 hour licence for the new Starbucks premises in Yeading.

As you are probably aware a lot of hard work has gone into reducing problems in the car park in which Starbucks has been built. If the Starbucks 24 hour licence is granted it will encourage car meetings again and obviously there will be all night access to the car park. At the present time, the gate to retail park closes when B & Q shuts.

For residents nearby, it will cause enormous disruption as people will use the car park as a race track for cars and motorbikes. In addition to this, there will be a considerable amount of litter being dumped around the premises.

The stores in this part of Yeading are situated in a very residential area with houses surrounding them therefore any 24 hour store opening will have a great impact on the local residents.

We do hope that you will consider the impact on our neighbourhood.

Yours sincerely,



licensing . &lt;licensing@hillingdon.gov.uk&gt;

---

**Fwd: Starbucks outlet, Yeading.**

---

**contact centre 1** <contactcentre1@hillingdon.gov.uk>  
To: Licensing <Licensing@hillingdon.gov.uk>

11 June 2018 at 11:59

----- Forwarded message -----

Date: 10 June 2018 at 20:48  
Subject: Starbucks outlet, Yeading.  
To: "contact@hillingdon.gov.uk" <contact@hillingdon.gov.uk>

Dear Sir/Madam,

I wish to object to the new Starbucks outlet in Willow Tree Retail Park being allowed to open for 24-hours a day.

I live opposite Starbucks. This is an isolated area with mainly residential properties.

For the past few years there have been noisy gatherings of car drivers driving in and out of the park late at night for hours keeping residents awake. Starbucks being allowed to open for 24 hours will make this situation worse.

Customer Service Advisor  
Hillingdon Customer Contact Centre  
Residents Services  
2W/08 Civic Centre  
London Borough of Hillingdon  
**Tel. 01895 556000**

 <http://www.hillingdon.gov.uk/doitonline>



licensing . &lt;licensing@hillingdon.gov.uk&gt;

---

## Starbucks in yeading

---

To: Licensing@hillingdon.gov.uk

Dear sirs

To who this concerns il object to a 24 hour Starbucks in yeading because il live literally opposite burger King its is noisy especially when it's a Friday Saturday and Sunday evening il work early in the morning. There be more joy racers in the car park, more litter around the area and around the local streets and be delivery's early and late for star bucks it's noisy with burger King as it is. I be very sorry for the staff who has to work during the night with drunks after the pubs etc unsafe trouble ( health and safety).

It should be the same opening hours as burger King which il don't object to that which I suggest

Il just don't know why they need a 24 hour star bucks in this area

Cheers



licensing . &lt;licensing@hillington.gov.uk&gt;

---

**Fwd: STARBUCKS IN YEADING**

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**contact centre 1** <contactcentre1@hillington.gov.uk>  
To: Licensing <Licensing@hillington.gov.uk>

12 June 2018 at 15:30

Good afternoon,

Please see email below FYI.

Kind Regards,

Megan

----- Forwarded message -----

Date: 12 June 2018 at 14:26  
Subject: STARBUCKS IN YEADING  
To: "[contact@hillington.gov.uk](mailto:contact@hillington.gov.uk)" <[contact@hillington.gov.uk](mailto:contact@hillington.gov.uk)>

To whom it may concern,

I am writing to object to the application of a 24 hour licence for the new Starbucks in Yeading.

As you are probably aware a lot of hard work has gone into reducing problems in the car park in which Starbucks has been built. By allowing Starbucks to be open 24 hours will it encourage car meetings again and obviously all night access to the car park.

For local residents this causes so much disruption and noise especially during the night, I live on Fosdyke Close but could still often hear this going on. Us and especially residents living closer should not have to put up with this. Extra litter also maybe come a problem which is bad enough as it is!

The stores in this part of Yeading are situated in a very residential area with houses surrounding them therefore any 24 hour store opening will have a great impact on the local community.

Please consider the above points in your decision process.

Kind Regards



licensing . &lt;licensing@hillingdon.gov.uk&gt;

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## Starbucks outlet in Willow Tree Retail Park

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12 June 2018 at 10:35

To: licensing@hillingdon.gov.uk

Dear Sir or Madam,

I would like to object to Starbucks being given a License to trade for 24hours a day on several grounds.

1. The noise for residents around the Retail Park
2. We have had unsocial people in cars frequenting the area around the Retail Park and it is very worrying for all local residents when the people speed down Glencoe Road (which is a dead end) in their cars because they think they can get Into Lady Margaret Road the other side of the Grand Union Canal.
3. We already have unsocial parking where cars are parked at all hours so the Occupants can go into the open space at the end of the road. Opening Starbucks Would only encourage this further.
4. A 24 hour opening would mean that it would be a "take away" and the debris from the cars are just thrown out of the windows of the cars when they have finished with  
It. I then have to go out every morning to collect all the rubbish that is dumped opposite my house and throw it in the recycling or the dustbin.
5. If you give permission for Starbucks for a 24 opening then Burger King will want the same and we do not need any more dirt, noise or unsocial behaviour at the top of our road.

I am sure there are other reasons but as I only got to know about the License yesterday

It does not give a lot of time for research. Therefore I would like to put in for a complaint to be registered about the likely 24 hour opening of Starbucks. If you live nearby you would go home for a coffee so it will only be used by people who do not live in the area.



licensing . <licensing@hillingdon.gov.uk>

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**(no subject)**

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To: "Licensing@hillingdon.gov.uk" <Licensing@hillingdon.gov.uk>

Dear Sir/madam,

I understand that a new Starbucks in Yeading outlet has applied for a 24hrs opening application.

My husband and I would strongly object to their trading 24hrs due to pollution, antisocial behaviour and noise issues.

London Borough of Hillingdon Licensing Team (*by email*)

Dear Licensing Team,

I am writing to express my concern at the current application for a 24 hour Starbucks Coffee Shop (Drive thru) at Willowtree Retail Park, Glencoe Road, Yeading, UB4 9SN. My objection is based on the prevention of public nuisance licensing objective.

The premises site and the remainder of the Willowtree Retail Park have been the source of public nuisance for many years as a result of people coming to the retail park to drive around the car park at high speeds late in the evening and in the early hours of the morning. These people also play loud music, shout and drop significant amounts of litter. You will note that my address is not particularly close to the application site, however, the noise emanating from it is audible from my property.

At present the issue is at a low ebb as a result of the combined efforts of the Council and Police, however, this application has the potential to cause the previous problems to reoccur. Specifically I am concerned that Starbucks will make returning to the car park more appealing to those perpetrating the Anti-Social Behaviour.

I am also concerned by the applicant's lack of care for local residents. The below extract from their application form is indicative of this in that they say that they will prevent local businesses from being disturbed by licensable activity at the premises, but do not reference those neighbours living only 20-30 metres from their site.

**d) The prevention of public nuisance**

All appropriate steps will be taken to ensure that local businesses are not disturbed by any licensable activity at the premises. Staff will continually exercise supervision throughout the premises.

I would also note that none of the surrounding premises are open after 1am (and this is only Burger King on Friday and Saturday nights), so the likelihood of their being disturbed by the licensable activity (provision of late night refreshment) is significantly lower than the likelihood of residents being disturbed. Even if there is no further anti-social behaviour the noise which will be created by additional vehicle movements in the area will cause nuisance to local residents.

I understand that the Licensing Team / Sub Committee is very unlikely to reject this application outright owing to the significant financial might of Starbuck and the costs of a likely appeal by them to the Magistrates Court. Assuming that the Sub-Committee won't act in the interests of local residents and reject the application, I would like to suggest that the hours be restricted to match the present opening hours of Burger King (Monday - Thursday 07:00-24:00, Friday and Saturday 07:00-01:00 and Sunday 09:00-23:00). I would also suggest that the following conditions be added to the licence:

- The premises to be open only as a Drive Thru after 10pm each night.

- No persons to be permitted to park a vehicle in the Car Park after 10pm each night.
- Staff not to serve those they should reasonably suspect of committing anti-social behaviour in the local area.
- Premises to hold regular meetings with local residents and police at least every 3 months.

Yours Faithfully





licensing . &lt;licensing@hillingdon.gov.uk&gt;

---

## Licence application for new Starbucks outlet in Willow Tree Retail Park ( Glencoe Road)

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To: "licensing@hillingdon.gov.uk" <licensing@hillingdon.gov.uk>

I should like to register my formal objection to the application to open the new Starbucks outlet in the Willow Tree Retail Park as a 24 hour licence. As my bedroom window looks out over this area I am constantly disturbed by the traffic noise going in and out of the retail park and the only relief I get is when the existing shops shut at night. Local residents have campaigned tirelessly over the last few years to reduce the problems caused disruptive , noisy, and anti social behaviour in this car park and allowing a 24 hour opening time to this will only increase the likelihood of such behaviours returning. You have already refused 24 hour licences for other retailers in this residential area in the past for the same reasons. I only hope you exercise a similar degree of common sense about this application

Yours Sincerely



licensing . <licensing@hillingdon.gov.uk>

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## No to 24hr Starbucks Yeading

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To: licensing@hillingdon.gov.uk

Hi

I strongly say NO to Starbucks opening 24 hours.  
We only just got rid of noisy cars in the car park  
of B&M late at night. This will only cause noise and disturbance  
for local residents  
Tesco shuts at 9 and burger king at 11. Then peace till the morning.  
There is a 24hr mcdonalds less than 1 mile up the road  
if someone wants a coffee in the middle of the night.



licensing . &lt;licensing@hillingdon.gov.uk&gt;

---

**Fwd: RE : Starbucks 24hr - Glencoe Road, Hayes**

---

**contact centre 1** <contactcentre1@hillingdon.gov.uk>

13 June 2018 at 13:13

To: Licensing &lt;Licensing@hillingdon.gov.uk&gt;

Good afternoon,

Please see email below FYI.

Kind Regards,

Megan

----- Forwarded message -----

Date: 13 June 2018 at 12:42

Subject: RE : Starbucks 24hr - Glencoe Road, Hayes

To: [Contact@hillingdon.gov.uk](mailto:Contact@hillingdon.gov.uk)

Hi

Please take this email as confirmation that I 'object' to the Starbucks opening 24hr and feel this is totally unnecessary and will attract unsociable behaviour to which the neighbourhood has worked tirelessly to eradicate at the vicinity and surroundings.

I am a resident on Glenorchy Close.

Regards

--

Customer Service Advisor  
Hillingdon Customer Contact Centre  
Residents Services  
2W/08 Civic Centre  
London Borough of Hillingdon  
**Tel. 01895 556000**

 <http://www.hillingdon.gov.uk/doitonline>



licensing . &lt;licensing@hillingdon.gov.uk&gt;

---

## Fwd: No to 24 hour Starbucks

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**contact centre 1** <contactcentre1@hillingdon.gov.uk>  
To: Licensing <Licensing@hillingdon.gov.uk>

13 June 2018 at 10:09

Good Morning,

Please see email below FYI.

Kind Regards,

Megan

Date: 12 June 2018 at 18:47  
Subject: No to 24 hour Starbucks  
To: [contact@hillingdon.gov.uk](mailto:contact@hillingdon.gov.uk)

Hi

Could you kindly advise on how one signs the petition against the 24hours Starbucks in Yeading. I am a resident in the area and am totally against the idea, bad enough we have cars visiting making unnecessary noise and disturbing residents, this can only add more noise and anti social behaviour.

Kind regards

Sent from my iPad

--  
Customer Service Advisor  
Hillingdon Customer Contact Centre  
Residents Services  
2W/08 Civic Centre  
London Borough of Hillingdon  
**Tel. 01895 556000**

 <http://www.hillingdon.gov.uk/doitonline>



licensing . &lt;licensing@hillingdon.gov.uk&gt;

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## New Starbucks Store in Yeading requesting planning permission to open 24hrs

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13 June 2018 at 17:14

To: Licensing@hillingdon.gov.uk  
Cc: mcdonnellj@parliament.uk

To Whom it may concern

I would like you to note my objection to the proposed 24hr opening of the new Starbucks store in Yeading.

I live very near to it and below are the reasons for this not to be accepted:

We have had major problems with anti-social behaviour in this carpark on numerous occasions as there have been modified car meetings causing excessive noise and racing around the carpark. I have called the police about this many times and even last Monday 11th June around 10.45pm motorbikes were revving their engines and racing around the grounds.

Then last night at around 1.45am, local premises alarm went off for a length of time.

There is the constant noise of generators operating throughout the night

Tescos deliveries are loading and unloading in the early hours and we hear trolleys moving across their carpark.

The lorries are excessively noisy in the old Willow Tree pub site next door.

Lights from the car rental company are disruptive as they are near to our back bedroom where we sleep.

We have worked really hard to get the ramps fitted in B&Q/B and M carparks which has reduced the presence of the travelling community vehicles which also overran the site.

I have lived at my address since 1992 and feel that as a hard-working tax-payer I should be able to have peace and quiet in my home. My husband gets up for work at 3am in the morning and is often disturbed when he tries to sleep from early evening.

We have enough issues around the area already and therefore do not think that a 24hr Starbucks is the way forward for our community who are working hard to make the area much safer for everyone.

I look forward to receiving a reply from you accordingly.

Regards



licensing . &lt;licensing@hillingdon.gov.uk&gt;

---

## Fwd: Starbucks Yeading

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**contact centre 1** <contactcentre1@hillingdon.gov.uk>  
To: Licensing <Licensing@hillingdon.gov.uk>

11 June 2018 at 12:00

Date: 9 June 2018 at 11:22  
Subject: Starbucks Yeading  
To: [contact@hillingdon.gov.uk](mailto:contact@hillingdon.gov.uk)

Dear Sir

As a resident who lives opposite the B&Q car park (Triandra Way) we have been notified that the new Starbucks has applied for a licence to open 24 hours a day.

We strongly object to this. We have two young children and we lose count as a family to the sleepless nights and disturbances of all the traffic, noise (not to mention the litter) with people using the car park, WITHOUT having to put up with this for 24 hours a day.

We have had major problems with people using the car park for meetings in their modified cars and although this seems to have settled with the introduction of the speed bumps, feel it will only be a matter of time before it attracts more unwanted unsocial behaviour.

I trust this object will be taken seriously and on board and to receive acknowledgement.

I look forward to your response

--

Customer Service Advisor  
Hillingdon Customer Contact Centre  
Residents Services  
2W/08 Civic Centre  
London Borough of Hillingdon  
**Tel. 01895 556000**

 <http://www.hillingdon.gov.uk/doitonline>



licensing . &lt;licensing@hillington.gov.uk&gt;

---

**Fwd: Starbucks coffee outlet Willow Tree retail park, Glencoe Road**

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**contact centre 1** <contactcentre1@hillington.gov.uk>

11 June 2018 at 11:59

To: Licensing &lt;Licensing@hillington.gov.uk&gt;

Date: 10 June 2018 at 23:22

Subject: Starbucks coffee outlet Willow Tree retail park, Glencoe Road

To: [contact@hillington.gov.uk](mailto:contact@hillington.gov.uk)

I would like to object to the application for a 24 hour trading licence for this as yet unopened outlet.

This coffee shop (famous for not paying its fair share of UK taxes) is situated in a car park in the middle of a relatively quiet residential area. Tesco across the road are not permitted 24 hour trading due to close proximity of housing. I seem to remember there being a covenant on Sunday opening in the area which was successfully challenged on the understanding they would not open 24 hours or make deliveries at night or on Sunday's. Why therefore would a coffee shop be allowed to open all night. We have had serious problems with illegal car racing in this car park and the extensive locking barriers will be pointless if they are left open all night to access this outlet. Who is the target market? All the neighbours will be asleep, it is a dead end road so no passing trade and we all have our own kettles thankyou! There are 24 hour facilities at white hart roundabout and Lombardy park both about half a mile away.

Please don't spoil our neighbourhood.

--

Customer Service Advisor  
Hillingdon Customer Contact Centre  
Residents Services  
2W/08 Civic Centre  
London Borough of Hillingdon  
**Tel. 01895 556000**

 <http://www.hillingdon.gov.uk/doitonline>



licensing . &lt;licensing@hillington.gov.uk&gt;

---

**URGENT : NO to Starbucks 24hr**

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12 June 2018 at 22:44

To: licensing@hillington.gov.uk

Please consider this email as an objection for the late license 24 hr application by Starbucks Outlet n the Willow Tree Development in Hayes near Glencoe Road.

I am extremely against this application and am very concerned for public safety as already this car parking area is used of a night for joy riders to race their very load cars doing between 80 to 100 miles per hour (or something approximate) causing a disruption for all residents causing a public nuisance. I live on my own with two very young children (5 and 10) and already have had to move their bedrooms to the front of the house albeit only 5 metres further away.

I have on occasion wanted to approach these joy riders to ask them why they are doing this but I fear my safety. I think that this will cause more crime and disorder in this area as this will now give more people another place to congregate to pass their spare time.

I only live in Patching way which is one road from this outlet and this is already making me feel anxious.

Only last night the joy riders came at 10.30 and around midnight. I will not have any hesitation now by calling 999 if this continues as I feel now that the emergency services need to hear from all that are affected.

Maybe Starbucks should think about the strain that this is going to be putting on our emergency services along with the antisocial behaviour where residents will feel scared and all the children that are kept awake most nights because already this has been too difficult to control.

Don't suppose they have thought about the children and families that will be too afraid to live in their own homes and the lack of sleep and quality of life this would bring !

Already there are travellers that access the site which the police are currently aren't able to stop. In my opinion the whole of that site should have iron gates that come down after 8 pm.

Surely Starbucks will consider loosing a few cups of coffee for the sake of all of our quality of life... If only the could see how residents are affected already!

Please register this

Many thanks for your consideration

Kind Regards,

Sent from my iPad





licensing . &lt;licensing@hillingdon.gov.uk&gt;

## Fwd: Objection to planning permission and 24 hour trading license for Starbucks on Willow Tree Retail Park, Glencoe Road, Yeading

contact centre 1 <contactcentre1@hillingdon.gov.uk>  
To: Licensing <Licensing@hillingdon.gov.uk>

11 June 2018 at 12:01

----- Forwarded message -----

Date: 9 June 2018 at 02:44  
Subject: Objection to planning permission and 24 hour trading license for Starbucks on Willow Tree Retail Park, Glencoe Road, Yeading  
To: "[contact@hillingdon.gov.uk](mailto:contact@hillingdon.gov.uk)" <[contact@hillingdon.gov.uk](mailto:contact@hillingdon.gov.uk)>

Dear team,

Please acknowledge my objection to the build of a new structure, namely, Starbucks on Willow Tree Retail Park in Glencoe Road, Yeading and my objection to the application for 24 hour trading. I also object to any future applications for a license to sell alcohol in Starbucks at any time.

In addition, I object in advance, to any change in current trading hours, concerning B&Q, B&M, Burger King and Tesco Yeading Extra.

All these businesses have been built in the middle of what used to be a very quiet, private residential estate, which did not suffer with large volumes of crime or anti-social behaviours.

I have lived on the estate for 21 years. Over the years, Tesco have attempted to apply for 24 hour trading which had rightly been refused, due to resident's properties being situated just a few metres from the store. Since permission was given for the huge extension to the store, residents have been plagued by noise disturbances from numerous extra deliveries throughout the night, breaching the delivery restrictions. We have also suffered anti-social behaviours brought about by the Tesco car park being used for gang fights, begging, drug use/dealing, filming of cars being crushed for Bollywood films, live music concerts, illegal transportation of stolen vehicles and people trafficking, abandoned vehicles and catavans, arson attacks and as a gypsy site and small holding for a donkey and cockerall on a regular basis.

Over the past 2 years, we have also been plagued by the 1000's and 1000's of people from all over the country, descending on the B&Q and B&M car parks for illegal car meets on a regular basis. Both Hillingdon Borough Council and the police are fully aware of these illegal car meets and the huge problems they cause residents. They were allowed to escalate completely out of control, to the point that the police didn't have the resources to shut them down, due to sheer numbers of attendees. There have been instances where the attendees have been involved in fights with gypsies who have set up camp there, over 'their turf'. The anti-social behaviours these car meets generate have left us having to move out of our home and to stay in local hotels to enable us to feel safe and to sleep, as the car meets go on until 3am - 4am. I have 2 daughters, one of which has special needs and I have cancer. We just want a peaceful life. The kind of anti-social behaviours we have to endure when the illegal car meets take place are:-

Loud, revving, supered up engines

Screeching of tyres as the cars wheel spin and don't continually around the car parks

Loud explosions from exhausts backfiring with flames emitting, which have actually been reported by some frightened residents as gunfire or explosives as the sound is very similar

Drug dealing/use

Illegal street traders (hot dog van, Burger van, ice-cream van, car meet clothing stalls)

Attendees throwing fireworks at resident's vehicles as they try to access their homes

Use of small roads on the estate and the Hayes Bypass as a racetrack. Vehicles often drive at very high speeds with their lights off and number plates removed

Thumping music from car sound systems

Attendees driving wrecklessly under the influence of drink and drugs

B&M stay open past trading hours to sell alcohol to the 1000's of attendees

Litter strewn all over the carparks and residential estate

The noise disturbances have been reported as far away as Northolt on the opposite side of the A40.

Residents have been working with the Management Company and police for the past 2 years to get these illegal car meets shut down. Eventually, barriers were installed across the car park entrances in Willow Tree Retail Park and once stores are shut at 9pm, the barriers are locked. Speed ramps were installed to prevent speeding. A mobile security company were employed to ensure no vehicles enter the car park once the stores shut at 9pm.

This was a huge success and put an end to the illegal car meets a few months ago. Residents are happy and are able to sleep well in their own homes once more.

I am the Vice Chair of the Ward Panel and have worked tirelessly with the rest of the panel, the police, residents and the Management company to achieve this fantastic result, of which we are all very proud. Sadly, the stress caused to the individual at the Management Company, responsible for the retail park, became too much for her and she is no longer in the position.

Residents were not informed that a Starbucks restaurant was to be built in the car park that we have only just regained control over. There were no site notices displayed prior to the building works commencing, yet the build went ahead. Police confirm that they were not consulted either.

As I understand, information regarding reports of any anti-social behaviour and numbers of attendances by police, to the location of an intended new business build, should have been requested, but were not. The building just appeared with no-one having any knowledge of what it was.

In addition, it has just been brought to the attention of the police and the Ward Panel, that Starbucks have submitted an application for a 24 hour trading license.

Once again, residents have not been informed, nor have the police. No letters have been received by the residents that will be affected if this 24 hour license is given.

As no separate entry and exit has been built for Starbucks, the 24 hour trading license would mean that the car park barriers which are currently locked at 9pm, would have to remain open permanently. This would then mean that the car parks would be used again for the illegal car meets (and gypsy site), effectively undoing all the work that the police, Ward Panel, residents and Management company have worked so hard, for so many years, to achieve.

There is absolutely no business justification for a 24 hour restaurant in our private residential estate, as there are two 24 hour Macdonalds just down the road, in both directions.

Residents are understandably angry that they have not been advised prior to the build of this new business, particularly after all the anti-social problems they have had to endure over the past few years. They are also angry that they have not been notified of the application for 24 hour trading.

It would be helpful if you could explain why these processes have been seemingly 'skipped' and why the build went ahead without any consultation with residents or police.

Residents are concerned that we could find ourselves living next door to a nightclub or abortoire next, with no prior notice, as the planning applications are not being shared or communicated. Residents feel that the processes involved in this new build business has all been very 'cloak and dagger'.

Residents are also concerned that should a 24 hour trading license be granted for Starbucks, then B&Q, Burger King, B&M and Tesco Yeading Extra would demand the same. This is a quiet residential area, not an industrial estate. Many of the residents, like myself, have properties just a few metres from these stores and our properties would be devalued due to excessive 24/7 noise nuisance and anti-social behaviours this would cause.

I would like to have the opportunity to share your feedback with the residents on these issues, particularly concerning the lack of communication and consultation concerning the new Starbucks building which has just appeared.

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Customer Service Advisor  
Hillingdon Customer Contact Centre  
Residents Services  
2W/08 Civic Centre  
London Borough of Hillingdon  
**Tel. 01895 556000**



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licensing . <licensing@hillingdon.gov.uk>

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## 24 hour opening of Starbucks

---

To: licensing@hillingdon.gov.uk

11 June 2008.

I am writing to object to Starbucks opening 24 hours a day. There is more than enough noise at night from B & Q and at times from travellers who park in that car park without the added noise which would happen if a 24 hour license is given to Starbucks.



licensing . &lt;licensing@hillingdon.gov.uk&gt;

---

**Fwd: Starbucks - Willow Tree Park - "No" to 24 hrs !**

---

**contact centre 1** <contactcentre1@hillingdon.gov.uk>  
To: Licensing <Licensing@hillingdon.gov.uk>

12 June 2018 at 10:08

Good Morning,

Please see email below FYI.

Kind Regards,

Megan

----- Forwarded message -----

Date: 12 June 2018 at 09:22  
Subject: Starbucks - Willow Tree Park - "No" to 24 hrs !  
To: [contact@hillingdon.gov.uk](mailto:contact@hillingdon.gov.uk)

Dear Sirs,

I wish to object to the proposed 24 hour opening of Starbucks in my neighbourhood.

This is a quiet residential area, and an all night opening can only mean more noise and anti-social behaviour, not to mention possible repercussions in crime.

Regards,

--  
Customer Service Advisor  
Hillingdon Customer Contact Centre  
Residents Services  
2W/08 Civic Centre  
London Borough of Hillingdon  
**Tel. 01895 556000**

 <http://www.hillingdon.gov.uk/doitonline>



Steven Dormer &lt;sdormer@hillingdon.gov.uk&gt;

## Please can you review this email on Tuesday 12 June - Fwd: A complaint LBH1528496627845 has been submitted

**Complaints Mailbox** <complaintsmailbox@hillingdon.gov.uk>  
To: Steven Dormer <sdormer@hillingdon.gov.uk>

12 June 2018 at 12:00

Dear Steve,

Thank you for discussing the complaint detailed below with me. As agreed please can you consider the issue has raised and contact her with a response as soon as possible. Her email address is . Please can you update this mailbox with the outcome of the contact you have with . On receipt of this information I will close this 'informal complaint'.

Thank you very much.

Kind regards,

Date: 8 June 2018 at 23:19

Subject: A complaint LBH1528496627845 has been submitted

To: "complaintsmailbox@hillingdon.gov.uk" &lt;complaintsmailbox@hillingdon.gov.uk&gt;

### Complaints form

#### Complaints Form

<b>Your details</b>	
<b>Title</b>	
<b>Last name</b>	
<b>Email</b>	
<b>Address</b>	
<b>Postcode</b>	
<b>Telephone</b>	
<b>Mobile</b>	
<b>What is your complaint?</b>	I would like to complain about the new Starbucks that will be opening in the willow tree retail park. I believe Starbucks has applied for a licence to open 24hrs a day I would like it noted that I, as a local resident strongly object to this being approved. It has only been recently that we have had peace and quiet now that there are no more car meetings and a lot less anti-social behaviour occurring. Allowing 24hr opening will increase such behaviour and bring the neighbourhood down Regards
<b>Which council officers/services have you dealt with?</b>	N/a

<b>you want the council to take?</b>	
	<a href="http://www.hillingdon.gov.uk/residents">http://www.hillingdon.gov.uk/residents</a>
	LBH1528496627845

--

Complaints & Enquiries Team, Residents Services  
London Borough of Hillingdon  
3S/03A Civic Centre | High Street | Uxbridge | Middlesex | UB8 1UW  
Tel: 01895 277800 |



licensing . &lt;licensing@hillingdon.gov.uk&gt;

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## Fwd: Objection to licence application - Starbucks (Willow Tree Retail Park, Yeadon)

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contact centre 1 <contactcentre1@hillingdon.gov.uk>  
To: Licensing <Licensing@hillingdon.gov.uk>

11 June 2018 at 11:58

Date: 11 June 2018 at 11:33

Subject: Objection to licence application - Starbucks (Willow Tree Retail Park, Yeadon)

To: [contact@hillingdon.gov.uk](mailto:contact@hillingdon.gov.uk)

Cc: John McDonnell MP <[mcdonnellj@parliament.uk](mailto:mcdonnellj@parliament.uk)>

Dear Sir/Madam,

I am writing to object to the application made by the new Starbucks outlet at Willow Tree Retail Park on Glencoe Road, Yeadon.

There have been problems for years on this car-park, with anti-social behaviour, including late at night, and very large groups of cars gathering and performing stunts, wheel-spins, 'doughnuts' and racing on the car-park perimeter and on adjacent roads.

The presence of an outlet that is open 24 hours would attract more of these problems. It would also increase the amount of litter that is dropped on our streets in the surrounding area. There are a large number of residential roads that are very close to this car-park, and the noise and disturbance from ASB on the site has an impact on many people.

Other outlets in the area have applied for 24-hour opening and been refused, due to concerns about the impact on residents, and in keeping with the covenants that were in place when the development was first built.

Frankly, I and many of my neighbours are disappointed that the building was approved at all. Residents, together with the Safer Neighbourhood Team and the Council, have worked together to improve security on site with new barriers. These are now rendered useless as they will need to be left open in order to allow customers to access the Starbucks after the other shops have closed.

To reiterate, this car-park is not in an isolated industrial complex - it is surrounded by residential streets, which have been suffering from anti-social behaviour on the site in question for many years. The presence of a 24-hour outlet would be totally inappropriate.

Many thanks,

--  
Customer Service Advisor  
Hillingdon Customer Contact Centre  
Residents Services  
2W/08 Civic Centre  
London Borough of Hillingdon  
**Tel. 01895 556000**

 <http://www.hillingdon.gov.uk/doitonline>





licensing . <licensing@hillingdon.gov.uk>

---

## Starbucks 24 hour opening in Yeading

---

To: Licensing@hillingdon.gov.uk

Dear Licensing Authority, Hillingdon Borough Council,

As a local resident in Yeading for over 30 years I wish to register my complaint at any suggestion of a 24 hour opening of a

Starbucks Cafe on the 312 roundabout at Willow Tree, Yeading. This would be an absolute ridiculous development and would make this junction a beehive for unsocial persons creating noise and pollution in the area. We already have too many development

businesses in the area which makes the area more like an industrial area rather than a quiet residential area of Yeading in which I choose to live. 24 hour opening of these premises would be beyond the pale for a whole residential community living around Jollys lane etc. I wish to register my complaint and objection to this development and I am very surprised that the Council and our elected

Councillors have not totally prevented this before the residents have to protest.

Yours Sincerely



licensing . <licensing@hillingdon.gov.uk>

**Fwd: Yeading starbucks**

**contact centre 1** <contactcentre1@hillingdon.gov.uk>  
To: Licensing <Licensing@hillingdon.gov.uk>

13 June 2018 at 10:08

Good Morning,

Please see email below FYI.

Kind Regards,

Megan

----- Forwarded message -----

Date: 12 June 2018 at 19:08  
Subject: Yeading starbucks  
To: [Contact@hillingdon.gov.uk](mailto:Contact@hillingdon.gov.uk)

Dears sirs,

As residents of Kilpatrick Way, we would like to register our objection to Starbucks Yeading's application for a licence to open 24hrs a day. With previous experiences of anti-social behaviour, noise and litter especially during the summer months we feel this is a step backwards. This is a residential area and there is no reason for this to be open 24hrs. We can clearly here the noise when cars are in this car park area late at night revving their engines and 24hr opening will only attract noise throughout the night.

I note that Costa coffee at Lombardy, is only open as shown below, surely these are more realistic hours.

**Hayes**  
**HAYES**

**Hayes**  
**Unit 6a, Lombardy Retail Park,**  
**Coldharbour Lane**

**Hayes**  
**UB3 3EX**

<b>Mon</b>	07:00 - 19:30
<b>Tue</b>	07:00 - 19:30
<b>Wed</b>	07:00 - 19:30
<b>Thu</b>	07:00 - 19:30
<b>Fri</b>	07:00 - 19:30
<b>Sat</b>	07:00 - 19:30
<b>Sun</b>	08:00 - 18:00

I look forward to confirmation of receipt of this objection to this application.

Kind regards

Customer Service Advisor  
Hillingdon Customer Contact Centre  
Residents Services  
2W/08 Civic Centre  
London Borough of Hillingdon  
**Tel. 01895 556000**

**PETITION TO LONDON BOROUGH OF HILLINGDON  
TO: OPPOSE THE PROPOSED REDEVELOPMENT OF THE WILLOW TREE DEPOT IN  
DITCHFIELD ROAD, YEADING.**

**PLANNING REFERENCE: 31572/APP/2017/4624**

**Please note** that when signing this petition, by their very nature, they are publicly available documents. For further information about Hillingdon’s Petition Scheme, please refer to the Council’s Constitution available on the Council’s website: [www.hillingdon.gov.uk](http://www.hillingdon.gov.uk)

<b>PRINTED NAME</b>	<b>FULL ADDRESS (inc POSTCODE)</b> <small>(this should be an address in the Hillingdon Borough)</small>	<b>SIGNATURE</b>
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**PETITION TOPIC & DESIRED OUTCOME:** To stop & “call in” the above numbered  
Planning Application by the London Borough of Hillingdon, Planning Department.  
To re-negotiate a suitable and agreeable outcome for this Site with the existing residents of  
all the Yeading area around Ditchfield Road.



licensing . <licensing@hillingdon.gov.uk>

---

## Starbucks Application for 24 Hour Opening

---

13 June 2018 at 20:35

To: "Licensing@hillingdon.gov.uk" <Licensing@hillingdon.gov.uk>

Dear Sir or Madam,

**STARBUCKS APPLICATION FOR 24 HOUR OPENING**

We would like to protest against the Starbucks Yeading Application for 24 hour opening, on the grounds of the disturbance it will cause to local residents.

---

### 2 attachments



**PETITION 1.2.18.docx**

9K



**Attached Message Part.html**

31K



licensing . &lt;licensing@hillingdon.gov.uk&gt;

---

## Fwd: Objection to 24 hours opening of Starbucks in Yeading

---

**contact centre 1** <contactcentre1@hillingdon.gov.uk>  
To: Licensing <Licensing@hillingdon.gov.uk>

13 June 2018 at 10:01

Good Morning,

Please see email below FYI.

Kind Regards,

Megan

----- Forwarded message -----

Date: 13 June 2018 at 06:39  
Subject: Objection to 24 hours opening of Starbucks in Yeading  
To: [contact@hillingdon.gov.uk](mailto:contact@hillingdon.gov.uk),

To whom it may concern.

I am writing this email as a nearby resident to object to the proposed 24 hour opening of Starbucks at willow Tree Retail Park.

In the past we have been seriously affected during the night due to cars using the retail park as a race track and this has only improved over the last year or so.

We feel that this license would lead to anti-social behaviour and disruptive, noisy and dangerous meetings of modified cars as previously.

Thank you for your attention.

--  
Customer Service Advisor  
Hillingdon Customer Contact Centre  
Residents Services  
2W/08 Civic Centre  
London Borough of Hillingdon  
**Tel. 01895 556000**

 <http://www.hillingdon.gov.uk/doitonline>



licensing . <licensing@hillingdon.gov.uk>

---

## Starbucks 24hr opening

---

To: "Licensing@hillingdon.gov.uk" <Licensing@hillingdon.gov.uk>

I would like to object to the proposed 24 hr opening by Starbucks in Yeading this is not required in a residential area

Sent from my iPhone



licensing . &lt;licensing@hillingdon.gov.uk&gt;

---

## Fwd: Objection to 24 hours opening of Starbucks in Yeading

---

**contact centre 1** <contactcentre1@hillingdon.gov.uk>  
To: Licensing <Licensing@hillingdon.gov.uk>

13 June 2018 at 10:01

Good Morning,

Please see email below FYI.

Kind Regards,

Megan

----- Forwarded message -----

Date: 13 June 2018 at 06:39

Subject: Objection to 24 hours opening of Starbucks in Yeading

To: [contact@hillingdon.gov.uk](mailto:contact@hillingdon.gov.uk),

To whom it may concern.

I am writing this email as a nearby resident to object to the proposed 24 hour opening of Starbucks at willow Tree Retail Park.

In the past we have been seriously affected during the night due to cars using the retail park as a race track and this has only improved over the last year or so.

We feel that this license would lead to anti-social behaviour and disruptive, noisy and dangerous meetings of modified cars as previously.

Thank you for your attention.

Sent from my iPhone

--  
Customer Service Advisor  
Hillingdon Customer Contact Centre  
Residents Services  
2W/08 Civic Centre  
London Borough of Hillingdon  
**Tel. 01895 556000**

 <http://www.hillingdon.gov.uk/doitonline>



licensing . &lt;licensing@hillingdon.gov.uk&gt;

---

## PROPOSED 24 HOUR OPENING STARBUCKS, WILLOW TREE RETAIL PARK, YEADING

---

12 June 2018 at 12:38

To: "licensing@hillingdon.gov.uk" &lt;licensing@hillingdon.gov.uk&gt;

As requested buy your offices today please accept this as an objection to Starbucks opening 24 hours a day on the above site. We have had problems with anti social behaviour in the area for many years by boy racers and the like and feel this would encourage more of this type of activity. The knock on effect to adjacent streets from extra litter problems and noise level is a major concern.

I hope you take these comments into consideration, as a neighbours, when making your decision. I feel this would have an effect on my health, as a registered disabled, due to the worries mentioned above.

If you need any further information please contact me on this email which is my daughter's as I do not have access to internet etc.

Thank you in advance.





licensing . &lt;licensing@hillingdon.gov.uk&gt;

---

**Fwd: 24 hour licence for the new starbucks Willowtree retail park Glencoe Road**

---

**contact centre 1** <contactcentre1@hillingdon.gov.uk>

12 June 2018 at 16:21

To: Licensing &lt;Licensing@hillingdon.gov.uk&gt;

Good afternoon,

Please see email below FYI.

Kind Regards,

Megan

Date: 11 June 2018 at 13:18

Subject: 24 hour licence for the new starbucks Willowtree retail park Glencoe Road

To: [contact@hillingdon.gov.uk](mailto:contact@hillingdon.gov.uk)

Dear Sirs,

I wish to object the the 24 hour licence that Starbucks has applied for with regards to their new location on Willowtree Retail park Glencoe Road. This is a mostly residential area that already has issues with anti social behaviour, 24 opening will only add to the issues and disturb residents.

I hope that the Council makes the right decision **and do not issue a licence to trade 24 hours.**

Kind regards

information transmitted is intended only for the person or entity to which it is addressed and may contain confidential and/or privileged material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from any computer.

Cordant Group PLC. [346 Long Lane, Hillingdon](http://www.cordantgroup.co.uk), Middlesex, UB10 9PF.

Cordant Group PLC. is a company registered in England and Wales with company registration number: 3385619.

--

Customer Service Advisor  
Hillingdon Customer Contact Centre  
Residents Services  
2W/08 Civic Centre  
London Borough of Hillingdon  
**Tel. 01895 556000**

 <http://www.hillingdon.gov.uk/doitonline>

22/06/2018

Hillingdon.gov.uk Mail - Fwd: 24 hour licence for the new starbucks Willowtree retail park Glencoe Road



licensing . <licensing@hillingdon.gov.uk>

---

## Objection to 24 hour Starbucks in Yeading

---

13 June 2018 at 13:56

To: "licensing@hillingdon.gov.uk" <licensing@hillingdon.gov.uk>

Hello Licensing Team,

my name is \_\_\_\_\_ and I reside at \_\_\_\_\_

This note is to object to the 24 hour opening of the new Starbucks at the above Address

Reasoning as follows:

Disturbance and Anti Social Behaviour at odd hours;

Increase traffic to the neighbourhood during Sleep Time - which will increase noise and pollution.

Sent from [Outlook](#)



licensing . <licensing@hillingdon.gov.uk>

---

## Yeading Starbucks

---

13 June 2018 at 14:53

To: "Licensing@hillingdon.gov.uk" <Licensing@hillingdon.gov.uk>

Dear sirs I would like to strongly object to the application from Starbucks for a 24 hr license, on the grounds it will cause noise and disruption to the surrounding residents



licensing . &lt;licensing@hillingdon.gov.uk&gt;

---

## APPLICATION FOR 24 HOUR OPENING AT STARBUCKS, WILLOW TREE RETAIL PARK, YEADING

---

11 June 2018 at 17:28

To: licensing@hillingdon.gov.uk

I wish to OBJECT, most strongly, to the application by Starbucks for a licence to open 24 hours a day at their new outlet in Willow Tree Retail Park, Yeading.

I live approximately 800 yards from the new outlet. Essentially, this is a residential area. Why is there a need for a new fast-food/coffee outlet, especially with 24 hour opening, in this location? We already have a Burger King outlet & Tesco Cafe.

There is no demand from local residents for a new fast-food/coffee outlet, especially with 24 hour opening. The only demand will come from people who live & travel from outside the immediate residential area!!

We already have significant problems with large quantities of uncollected litter waste, noise & anti-social behaviour(during sleeping hours). The amount of uncollected litter waste from Burger King & Tesco's in the parkland area at the bottom of my garden is disgusting, leading to rat & other vermin infestation!! The new Starbucks outlet, will only INCREASE these problems & health hazards!!

Burger King & Tesco's have restricted opening hours.

P.s. I was unaware of the new Starbucks outlet in Willow Tree Retail Park until very recently. I was given NO notification of the original planning application or the opportunity to object, which I would most certainly have done.



licensing . &lt;licensing@hillingdon.gov.uk&gt;

---

## Starbucks 24hr Application Objection

---

11 June 2018 at 11:27

To: licensing@hillingdon.gov.uk

Morning

I have already responded to the latest planning application, but, in addition.

For many years we have been plagued with late night, illegal, very noisy car racing round the B&Q and B&M car parks. Often from 19:00 up to 02:00.

The Police have been brilliant and have managed to get security gates fitted which are locked when these stores are closed.

The Police are now trying to get Tesco to also lock their gates as they have had to disperse many gatherings in recent months.

Please please don't allow Starbucks to open up this area to large noisy out of hours gatherings again. If they can be curtailed to the B&M gates being locked/unlocked or whatever hours you consider suitable.

You have already turned down many Tesco 24hr applications and we thank you for that.



licensing . &lt;licensing@hillingdon.gov.uk&gt;

---

## objection to 24 hour café licence Starbucks Yeadning

---

To: "licensing@hillingdon.gov.uk" <licensing@hillingdon.gov.uk>

Dear Si/Madam

Please could you add my objection to the application by Starbucks for a 24 hour café licence

My objection is that

1 my property backs onto towards the Burger King- Starbucks premises and we have just managed with a lot of campaigning to get gates fitted to stop the carpark being used for car racing out of hours

The opening of Starbucks for 24 hours will reintroduce this menace

2 Additionally as the roads around the rear of Tesco Jolly's lane etc are off the beaten track we are plagued with people dealing or smoking substances at night sitting in their cars or just loitering by the alleyway of Tesco's we do not need any more traffic in this respect which you will surely get as the Starbucks is not even on the main A312

3 Security and general petty crime is on the increase in this local as at that time of night who realistically is going to need a coffee especially as truckers are not necessarily going to come off the main road to get a coffee when there is a Macdonalds one more roundabout down which is more accessible. The car park will become a suitable holding penn for street and burglary opportunists

Happy to discuss this further

Your faithfully

from Mail for Windows 10



licensing . &lt;licensing@hillington.gov.uk&gt;

---

**Fwd: Starbucks in Yeading**

---

**contact centre 1** <contactcentre1@hillington.gov.uk>  
To: Licensing <Licensing@hillington.gov.uk>

12 June 2018 at 15:31

Good afternoon,

Please see email below FYI.

Kind Regards,

Megan

Date: 12 June 2018 at 14:03  
Subject: Re: Starbucks in Yeading  
To: "contact@hillington.gov.uk" <contact@hillington.gov.uk>

Sent from my iPhone

> On 12 Jun 2018, at 11:  
>  
> Dear Sir  
> We strongly object to the opening of Starbucks 24-hour in yeading which is going to bring a lot of crime and  
> disruption  
> in our area and traffic issue.  
>

--  
Customer Service Advisor  
Hillingdon Customer Contact Centre  
Residents Services  
2W/08 Civic Centre  
London Borough of Hillington  
**Tel. 01895 556000**

 <http://www.hillingdon.gov.uk/doitonline>





licensing . <licensing@hillingdon.gov.uk>

---

## Starbucks 24 hours licence application

---

To: "licensing@hillingdon.gov.uk" <licensing@hillingdon.gov.uk>

Hi Dear Sir/Madam,

I would like to object for the 24 hours licence application by Starbucks its on behalf of me and my entire family.

Reason behind are noise disruption and anti-social behaviour.

I hope you will consider these facts.



licensing . &lt;licensing@hillington.gov.uk&gt;

---

**Fwd: Starbucks licencing application objection**

---

13 June 2018 at 14:25

To: licensing@hillington.gov.uk

&gt; Dear LBH,

&gt;

&gt; I am writing in objection to the recent 24 hour licencing application in relation to Starbucks coffee shop, yeading.

&gt;

&gt; I have noted from the application that it fails to identify and recognise the issues which would flow from the granting of a 24hr licence arrangement. The detailed measures within the application only focus on activities within its own boundaries. Therefore, I would ask the council to reject the application for the following reasons:

&gt;

&gt; 1. Access and operation requires the usage / flow through the large car park area which is subject to repeated anti social behaviour. This is not a consideration in the application.

&gt;

&gt; 2. Carpark area is unmanned and not covered by CCTV as indicated in the store. The same measures should be required in the vicinity in which it operates. This store should be required to take further responsibility for the private land it uses as an access point i.e. the main carpark, or create it's own roadside access and have the carpark secured at night.

&gt;

&gt; 3. Inadequate policing in the borough does not allow for a response from the police during antisocial behaviour problems as it is not a priority. I have regularly reported and called 101 in regards to anti social behaviour surrounding this site and never received a response. Residents whom reside in the surrounding area are subjected to car racing in that car park on a regular basis.

&gt;

&gt; 4. Increased noise

&gt;

&gt; 5. Set a precedent for other stores, being burger king &amp; tesco to submit a 24hr licence arrangement.

&gt;

&gt; 6. No consideration for adjacent residents in the application.

7. No person or company on takes any responsibility for that car park or what happens within it. I have spoken to bandq before surrounding car racing and they just shrug there shoulders and say it's not our problem, so no doubt Starbucks coffee would be exactly the same :(.

&gt;

&gt; Please could you update me to confirm you have considered my objection and update me on progress of this application.

&gt;

&gt; Kind Regards

&gt;

&gt;

&gt;

&gt;



licensing . &lt;licensing@hillingdon.gov.uk&gt;

---

**Fwd: Objection to 24hr Starbucks proposal for Willow Tree retail park**

---

**contact centre 1** <contactcentre1@hillingdon.gov.uk>

13 June 2018 at 10:10

To: Licensing &lt;Licensing@hillingdon.gov.uk&gt;

Good Morning,

Please see email below FYI.

Kind Regards,

Megan

Date: 12 June 2018 at 17:34

Subject: Objection to 24hr Starbucks proposal for Willow Tree retail park

To: [contact@hillingdon.gov.uk](mailto:contact@hillingdon.gov.uk)

Sirs,

I have read today the "Starbucks Coffee Shop (Drive Thru) Plan and app" held on the [Hillingdon.gov.uk](http://Hillingdon.gov.uk) site.

I wish to register an objection to Starbucks being open 24hrs.

My objection is on the basis that currently nothing on the site or nearby is open during the additional hours requested hence there is currently NO local demand for such hours. For Starbucks to make money from this, which obviously is their objective, they will have to bring in demand. That will create problems of noise, disruption and litter, including beyond the perimeter of Starbucks so outside their influence. It will also create a precedent for other service providers.

Please keep me informed on the progression of this issue.

[regards,](#)

Customer Service Advisor



licensing . <licensing@hillingdon.gov.uk>

---

## Starbucks application for 24 hour trading license.

---

To: licensing@hillingdon.gov.uk

Dear Sir /Madam

I wish to object to Starbucks 24 hours trading application (Glencoe road trading estate) my objections are as follows.

1. We have only just got the barriers up to prevent the car meets in that car park and I fear this would act as a draw to these people and we will once again have to endure the noise of screeching tyres and bangs from back firing cars.
2. The increase rubbish and disturbance this would cause us. I already get noise and rubbish from cars that buy food from Burger King 24 hours that is on the same site. They sit and eat and throw their rubbish down out side my house, also so in side the park which is adjacent to my house.
3. The late night traffic and extra noise pollution it would add to this already over burdened residential area.
4. I also fear they will apply for an alcohol license as do many of their shops. They call it their "secret menu" and supply in drinks.



licensing . &lt;licensing@hillingdon.gov.uk&gt;

---

**Fwd: Starbucks Drive Thru at Yeading - Application for 24 hour Opening Licence**

---

**contact centre 1** <contactcentre1@hillingdon.gov.uk>  
To: Licensing <Licensing@hillingdon.gov.uk>

14 June 2018 at 11:27

----- Forwarded message -----

Date: 11 June 2018 at 20:36  
Subject: Starbucks Drive Thru at Yeading - Application for 24 hour Opening Licence  
To: "[contact@hillingdon.gov.uk](mailto:contact@hillingdon.gov.uk)" <[contact@hillingdon.gov.uk](mailto:contact@hillingdon.gov.uk)>

Hi

Have recently been advised by the Yeading Safer Neighbourhood Team that Starbucks new drive thru is looking to open 24 hours a day. We as local residents already have to tolerate noise and inconsiderate behaviour from TESCO's and surrounding car parks including the playing of loud bass music and wheelspinning from car and motor cycle drivers at all hours of the day and night. Our fear is that will be somewhere else to attract such people who have no consideration for local residents and even more litter issues on top of those we already have.

Things have got a little better but this may undo all that work and things may get worse again.

All we are asking that you please consider the social impact on local council tax paying residents when considering this application. We don't really need another place for such people to congregate, this area is sufficiently supplied with such places not too far away in more non residential areas.

Many Thanks

--  
Customer Service Advisor  
Hillingdon Customer Contact Centre  
Residents Services  
2W/08 Civic Centre  
London Borough of Hillingdon  
**Tel. 01895 556000**

 <http://www.hillingdon.gov.uk/doitonline>



licensing . &lt;licensing@hillingdon.gov.uk&gt;

---

## Fwd: Planning Objection

---

**contact centre 1** <contactcentre1@hillingdon.gov.uk>  
To: Licensing <Licensing@hillingdon.gov.uk>

14 June 2018 at 10:07

Good morning,

Please see email below FYI.

Kind Regards,

Megan

----- Forwarded message -----

Date: 13 June 2018 at 21:19  
Subject: Planning Objection  
To: [contact@hillingdon.gov.uk](mailto:contact@hillingdon.gov.uk)

confirm receipt:

Please add the following 3 names to an objection to Willow Tree Retail Park Starbucks planning application to open 24 hours.

- This will disturb residents with noise pollution.
- Cause anti social behaviour from people loitering
- Driving in the area all night.
- Litter

Sent from my Samsung device

--  
Customer Service Advisor  
Hillingdon Customer Contact Centre  
Residents Services  
2W/08 Civic Centre  
London Borough of Hillingdon  
**Tel. 01895 556000**

 <http://www.hillingdon.gov.uk/doitonline>



licensing . &lt;licensing@hillington.gov.uk&gt;

---

**Fwd: URGENT - AGAINST LICENSING APPLICATION**

---

**contact centre 1** <contactcentre1@hillington.gov.uk>  
To: Licensing <Licensing@hillington.gov.uk>

13 June 2018 at 10:03

Good afternoon,

Please see email below FYI.

Kind Regards,

Megan

Date: 12 June 2018 at 23:12

Subject: URGENT - AGAINST LICENSING APPLICATION

To: "contact@hillington.gov.uk" <contact@hillington.gov.uk>

Hi

I would like to lodge my objection to the new Starbucks at Willow Tree Retail Park having 24 hour opening. There is absolutely no need in having a coffee shop open all night on this site, and would serve no purpose other than to attract unwanted loitering and mess in the area. If this is granted to Starbucks then Burger King and Tesco will soon be applying for the same. This is a highly populated residential area that was here before all these new shops were put in, it is bad enough that we have vast volumes of traffic on a daily basis without encouraging people to be here every night too.

Customer Service Advisor  
Hillingdon Customer Contact Centre  
Residents Services  
2W/08 Civic Centre  
London Borough of Hillington  
**Tel. 01895 556000**

 <http://www.hillingdon.gov.uk/doitonline>



licensing . &lt;licensing@hillingdon.gov.uk&gt;

---

## **Objection to Licensing Application for 24 hour opening of new Starbucks outlet at Willow Tree Retail Park, Glencoe Road, Yeading**

---

11 June 2018 at 12:51

To: Licensing@hillingdon.gov.uk

I understand that an application for a license to open the new Starbucks in Yeading for 24 hours a day has been submitted to you and I would like to strongly object.

Over the past few years, local residents have worked with the Council and the Safer Neighbourhood Team to try and reduce anti-social behaviour in the car park of the Willow Tree Retail Park. Surely, allowing 24 hour opening, would undo all of this work.

As a resident, I have had to endure noise from cars racing around this car park often keeping me awake into the early hours, so much so, that I have to have the windows closed even on the hottest nights to suppress the noise. There is also a problem with noisy early morning refuse collections from existing businesses in this area.

It is my view that granting a 24 hour license to Starbucks would be detrimental to the area. It would increase traffic and would therefore cause more disturbance to local residents. I also believe that granting this application would encourage other local businesses to apply for 24 hour opening.





licensing . &lt;licensing@hillington.gov.uk&gt;

---

## Starbucks Opening At Willow Tree Retail Park

---

To: "licensing@hillington.gov.uk" <licensing@hillington.gov.uk>

Good Afternoon

My name is

I understand that Starbucks have applied for a 24hr licence at this site . I would like to register my objection to this.

I live directly opposite this retail park and at this moment in time on a regular basis i am disturbed during the evening and the night by meetings by drivers with modified cars and then racing them around the car park ,drivers waiting to get into Burger King beeping there horns and then there are the extra delivery lorry's, anti social behaviour where cars park up and then turn there load music on till the early hrs of the morning and this happens at any time during the evening or night . Allowing Starbucks to open would just make things even worse as far as I'm concerned as you would certainly get mini cabs waiting there for there fare to or from Heathrow and where would it stop would other company's want to do the same .I remember when Tesco first opened they where not allowed to open Sundays that soon changed and now on a Sunday I'm like a prisoner in my own home because of the traffic it generates .I have to get up very early in the morning for work (03:00)at Heathrow surely i must be entitled to a good nights sleep.

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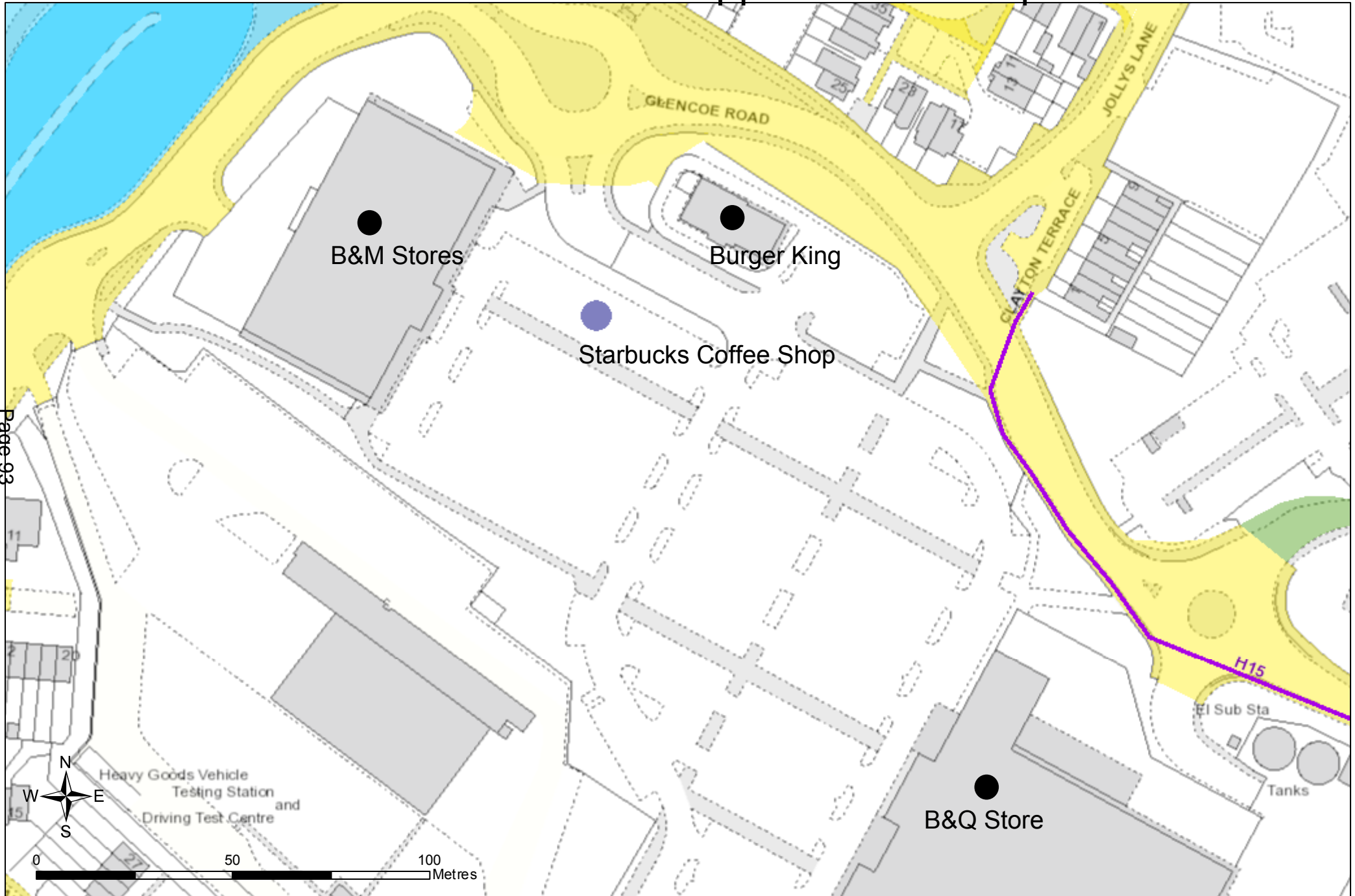


Photo 1

Appendix 6



Photo 2  
Appendix 6



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Photo 3  
Appendix 6



Photo 4  
Appendix 6



Photo 5

Appendix 6





# Photo 6

## Appendix 6



Photo 7  
Appendix 6



Photo 8  
Appendix 6



# Photo 9 Appendix 6



Photo 10  
Appendix 6



Photo 11

Appendix 6



104

Photo 12



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